

Document Pack



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Chief Executive,
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County Hall, Carmarthen. SA31 1JP

TUESDAY, 13TH SEPTEMBER, 2016

**TO: ALL MEMBERS OF THE SOCIAL CARE & HEALTH
SCRUTINY COMMITTEE**

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE
SOCIAL CARE & HEALTH SCRUTINY COMMITTEE WHICH WILL
BE HELD IN THE **CHAMBER, 3 SPILMAN STREET,
CARMARTHEN AT 10.00 A.M. ON TUESDAY, 20TH
SEPTEMBER, 2016** FOR THE TRANSACTION OF THE
BUSINESS OUTLINED ON THE ATTACHED AGENDA.

Mark James

CHIEF EXECUTIVE



PLEASE RECYCLE

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Ref:	AD016-001

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

14 MEMBERS

PLAID CYMRU GROUP – 5 MEMBERS

- | | | |
|----|-------------------|--------------------------|
| 1. | Councillor | T.T. Defis |
| 2. | Councillor | W.T. Evans |
| 3. | Councillor | D.J.R. Llewellyn |
| 4. | Councillor | G. Thomas (Chair) |
| 5. | Councillor | J.S. Williams |

INDEPENDENT GROUP – 4 MEMBERS

- | | | |
|----|-------------------|--------------------------------|
| 1. | Councillor | S.M. Allen (Vice-Chair) |
| 2. | Councillor | I.W. Davies |
| 3. | Councillor | E.G. Thomas |
| 4. | Councillor | H.I. Jones |

LABOUR GROUP – 4 MEMBERS

- | | | |
|----|-------------------|-----------------------|
| 1. | Councillor | K. Madge |
| 2. | Councillor | E. Morgan |
| 3. | Councillor | B.A.L. Roberts |
| 4. | Councillor | J. Williams |

PEOPLE FIRST (CARMARTHENSHIRE) – 1 MEMBER

- | | | |
|----|-------------------|--------------------|
| 1. | Councillor | S.M. Caiach |
|----|-------------------|--------------------|

AGENDA

1. APOLOGIES FOR ABSENCE
2. DECLARATIONS OF PERSONAL INTERESTS
3. DECLARATION OF PROHIBITED PARTY WHIPS
4. PUBLIC QUESTIONS (NONE RECEIVED)
5. FORTHCOMING ITEMS 5 - 6
6. DEPRIVATION OF LIBERTY (DOLS). 7 - 14
7. PERFORMANCE MONITORING 2016-17 - QUARTER 1. 15 - 32
8. REVENUE & CAPITAL BUDGET MONITORING REPORT. 33 - 46
9. EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORTS. 47 - 48
10. SOCIAL CARE & HEALTH SCRUTINY COMMITTEE ANNUAL REPORT 2015/16. 49 - 74
11. TO RECEIVE THE MINUTES OF THE JOINT EDUCATION & CHILDREN AND SOCIAL CARE & HEALTH SCRUTINY COMMITTEE MEETING HELD ON 23RD MAY, 2016. 75 - 78
12. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETINGS HELD ON THE FOLLOWING DATES:-
 - 12 .1 16TH MAY, 2016; 79 - 82
 - 12 .2 15TH JUNE, 2016. 83 - 88

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**SOCIAL CARE & HEALTH SCRUTINY
COMMITTEE
20TH SEPTEMBER 2016**

Forthcoming items for next meeting – Thursday 17th November 2016	
Discussion Topic	Background
TIC Project Update	The TIC Team was established to support a programme of transformational change across the Local Authority and to seek opportunities to drive out waste and inefficiency by delivering more purposeful services. This item will provide the Committee with an update on the work of the Team and examples of projects that it has supported in services that are within the Committee's remit.
Revised Charging Policy	This item will provide the Committee with an opportunity to comment on a revised charging policy for social care services.
Information Advice & Assistance (IAA)	The Social Services and Well-Being (Wales) Act came into force on 6th April 2016 with the aim of improving the well-being of people who need care and support, and carers who need support. The provision of Information, Advice and Assistance (IAA) to residents is a key component of the Act. This item will provide the Committee with details of the Authority's existing provision of and future plans relating to, Information, Advice and Assistance.
Budget Monitoring 2016/17	This is a standard quarterly item which enables members to undertake their monitoring role of revenue and capital budgets in relation to the Education & Children Department.

Actions & Referrals Update	These quarterly updates provide details on progress made in relation to actions and requests from previous meetings.
Trading Standards Division's Initiatives for the Protection of the Elderly and Vulnerable	This item was requested by Committee at the meeting held on 16 th May, 2016 when discussing Community Resilience. The Trading Standards Services Manager will provide an update on the initiatives in place for the protection of the elderly and vulnerable.
Safeguarding Adults from Abuse - Annual Report 2015/16	This is one of the Council's key priorities and in the past, the Scrutiny Committee has received regular updates on the issues and progress being made in developing robust processes to safeguard adults.
Extra Care Schemes	This will provide the Committee with an update on the Extra Care Schemes now operating within the County.
Commissioning Framework	This item will provide the Committee with an overview of the commissioning framework for domiciliary care services.
Welsh in Social Care Services for Older People	At its meeting on the 20th January 2016, the Committee received an update on the Communities Department's progress with regards to the Welsh Government's Strategic Document "More than Just Words", which sets out the importance of the Welsh language when caring for older people. This second update will include a corporate response in relation to the training and 'up-skilling' of staff with regards to the Welsh language.

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

20TH SEPTEMBER, 2016

SUBJECT: DEPRIVATION OF LIBERTY SAFEGUARDS

Purpose:

To update Members regarding the implementation of the Deprivation of Liberty Safeguards (DoLS) legislation, the effect of developing case law and the action being taken to mitigate the associated risks.

To consider and comment on the following issues:

Members are asked to consider the report and note the impact of the legislation.

Reasons:

To inform members of the current situation and future strategy to respond to the requirements of the DoLS legislation.

To be referred to the Executive Board / Council for decision: NO

EXECUTIVE BOARD MEMBER PORTFOLIO HOLDER:-

Cllr. J. Tremlett (Social Care & Health portfolio holder)

Directorate

Communities

Name of Head of Service:

Avril Bracey

Designations:

**Head of Mental Health & Learning
Disabilities**

Tel Nos.

01267 242492

E Mail Addresses:

Abracey@carmarthenshire.gov.u

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

20TH SEPTEMBER, 2016

SUBJECT: DEPRIVATION OF LIBERTY SAFEGUARDS

1. Purpose

To advise Members of the significant impact of the Deprivation of Liberty Safeguards (DoLS) legislation and developing case law, and the action being taken to mitigate the associated risks.

2. Interface with key council strategies and partnership plans

The report supports key council plans such as the Corporate Strategy 2015-2020 and the Local Service Board's Integrated Community Strategy 2011-2016 specifically in relation to the objectives concerning people feeling safer and healthier. The Mental Health and Learning Disabilities Business Plan also includes priorities to respond to the DoLS requirements.

3. Strategic context

3.1 The Deprivation of Liberty Safeguards (DoLS) form part of the Mental Capacity Act 2005 and were introduced in England and Wales in April 2009. They were introduced to give a legal framework to vulnerable people who lack mental capacity in care homes and hospitals. The safeguards exist to provide a proper legal process and suitable protection in those circumstances where deprivation of liberty appears to be unavoidable, in a person's own best interest. The responsibility for DoLS is held within the Safeguarding Team and a data base is held of all applications and authorisations. A statistical return is furnished to the Welsh Government on an annual basis.

3.2 The Deprivation of Liberty Safeguards has without doubt brought human rights to the fore. The spotlight has been focused on some of the most vulnerable people in our society. Because of this significant legislation, a light has been shone on the conditions of care, maximising empowerment and upholding the rights of the individual.

3.3 In March 2014 a Supreme Court judgment [P v Cheshire West and Chester Council; P & Q v Surrey County Council] effectively lowered the threshold for DoLS referrals. The Supreme Court confirmed that to determine whether a person is objectively deprived of their liberty there are two key questions to ask, which is described as the 'acid test':

- Is the person subject to **continuous supervision and control** (all three aspects are necessary).
- Is the **person free to leave** (The person may not be asking to leave or making an attempt to leave but the issue is about how staff would react if the person did try to leave)
- This now means that if a person is subject to both continuous supervision **and** control **and** is not free to leave, they are deprived of their liberty.

3.4 The Supreme Court also held that a Deprivation of Liberty can occur in a domestic setting where the State is responsible for meeting care arrangements. This will include a placement in supported living accommodation, foster placement, shared living accommodation (formerly known as adult placement schemes) and extra care housing. Recent case law, which is currently subject to an application for permission to appeal, has also indicated that where it is brought to the local authority's attention that there is a potential deprivation of liberty in the community, the local authority has a responsibility for ensuring the deprivation is appropriately authorised even if they are not providing or funding the care. This situation could arise where an individual receives a substantial payment of compensation and all of their care is funded privately by these means. If there is or likely to be a deprivation of liberty in these situations it must be authorised by the Court of Protection.

3.5 The Council has not made an application to the Court of Protection for authorisation of a deprivation of liberty to date. However, the Council is currently involved in **3** cases relating to welfare or Deputyship applications which have been brought by relatives and the Hywel Dda University Health Board. There are **7** cases which the DoLS Manager and the Legal Department expect to bring before the Court of Protection within the next couple of months.

3.6 Under the DoLS procedures referred to in 3.1 above, a duty has been placed on Local Authorities and Health Boards to act as Supervisory Bodies for the Deprivation of Liberty Safeguarding scheme. The Council is responsible for considering requests from Residential/Nursing Homes (who are known as Managing Authorities) for people they believe lack mental capacity and are deprived of their liberty. The Supervisory Body (Carmarthenshire County Council) is responsible for managing the process and commissioning the assessments. The assessment consists of six individual assessments which are undertaken by a Best Interest Assessor and a Doctor and must meet all the legal criteria for the authorisation to be granted. If all the assessments meet the qualifying requirements then the Supervisory Body is obliged to authorise a deprivation of liberty.

3.7 The Best Interest Assessor role is a statutory responsibility under the Mental Capacity Act 2005 and forms an integral part of the assessment process alongside the Medical Assessor. Best interest Assessors are the lynchpin on which the entire edifice of DoLS rests and they have a range of duties that fall to them within the operation of the safeguards. They are also required to undertake specialist training to undertake this role.

4. Current Situation

- 4.1** The Supreme Court judgment referred to earlier in this report which effectively lowered the threshold for DoLS had an immediate impact on the referral rate to the Deprivation of Liberty Safeguards scheme. In Wales in 2014/15 after the judgment there was over a tenfold increase in referrals.
- 4.2** In 2013/14 Carmarthenshire received 57 referrals. In 2014/15 we received **856** applications which exceeded the Welsh average and we authorised **165**. In 2015/16 we received **629** applications and authorised **173**. In the current year **259** applications have been received with **48** authorised. Of the ones not authorised the vast majority were because we have not been able to assess them and a small number because they were either not deprived or their care plan was changed to a less restrictive one. We continue to receive 30 to 40 referrals a month together with requests for renewals of authorisation, our current waiting list is **685** but this does reflect the position across Wales with Councils finding it difficult to meet the demand and respond to the financial impact.
- 4.3** The Deprivation of Liberty Safeguards-Annual Monitoring Report for Health and Social Care 2014/2015 (CSSIW &HIW) records that Carmarthenshire County Council had the highest rate of referral per 100,000 population in Wales. This can be explained by the very high number of residential/nursing establishments within the boundaries of the Council and the very proactive approach taken to working with Managing Authorities to ensure that they refer all those residents that meet the 'acid test'.
- 4.4** In 2015 the Welsh Government issued guidance on managing the demand for authorisation under the Deprivation of Liberty Safeguards scheme. The tool based on a traffic light system of red, amber and green was developed to assist in the prioritisation of referrals to the Supervisory Body (Carmarthenshire County Council) and to manage demand. The Council currently has **483** referrals in the red category.

5. Future Strategy

- 5.1** A Mental Capacity & DoLS Manager was appointed in late 2014 to manage the DoLS pressures and to develop the service. The council has trained 45 social Workers as Best Interest Assessors (BIA) to meet its statutory obligations but they have struggled to undertake the role due to increasing demands in the community social work teams. A part-time BIA (0.5 FTE) was seconded to work on the DoLS assessments and independent assessors were also utilised.
- 5.2** Grants were made to local authorities in 2015/2016 by the Welsh Government to help with the backlog of DoLS referrals. The Council received £11,000 which is recurring funding and this allowed us to continue with the secondment of the part-time BIA. They have also provided an additional grant of £17,000 for this financial year. An application was submitted to Corporate Risk in 2015 for funds to appoint additional Best Interest Assessors to undertake DoLS assessments. This bid was successful and has provided funds to appoint 2 dedicated Best Interest Assessors on a temporary secondment for a period of one year.

5.3 We have recently appointed a Senior Safeguarding Manager. The responsibilities of this post will include developing a strategy to ensure we meet our statutory responsibilities more effectively and reduce the risk to the council. The engagement of the BIA's in the community teams will be critical in helping us reduce the backlog significantly over the next year in conjunction with the dedicated posts referred to in 5.2.

5.4 The UK Government recognising the difficulties Councils faced with increasing demand post Cheshire West, asked the Law Commission to review the Deprivation of Liberty Safeguards recognising they were deeply flawed. The Law Commission produced a Consultation Paper in July 2015 which outlined plans to cut bureaucracy and introduce a more human rights based approach into care management. The Law Commission provided an Interim Statement in May 2016 in which they outlined a much diluted approach to their original scheme. The Law Commission will now finalise their recommendations to place before the UK Government by December 2016. Any new legislation will probably not be enacted before 2018 at the earliest. The unprecedented challenges and the risks that the Authority faces to respond to the DoLS requirements will therefore remain until the legislation is revised.

DETAILED REPORT ATTACHED ?

NO

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report :

Signed: Avril Bracey

Head of Mental Health & Learning Disabilities

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	YES	YES	NONE	YES	YES	NONE

2. Legal

A failure to meet our legal responsibilities to assess and authorise in the required manner and within the statutory timescales could result in a legal challenge and the potential costs associated with this. In particular, a failure to ensure that a deprivation of liberty is properly authorised is unlawful and could give rise to a claim for compensation for a breach of human rights.

3. Finance

The Local Authority's requirements in relation to the DoLS legislation does present a number of financial challenges:

- Staff resource to undertake the assessments
- Legal costs associated with Court of Protection applications
- Potential costs of legal challenge

5. Risk Management Issues

Failure to meet our obligations in respect of the legislation would mean that vulnerable people lacking mental capacity in care homes may be subject to unlawful deprivation.

7. Staffing Implications

The Authority has trained 45 Social Workers as best interests assessors who are based in community teams. Pressures and demands within the community teams has impacted on their ability to undertake this role and subsequently on the number of outstanding referrals.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed: Avril Bracey

Head of Mental Health & Learning Disabilities

1. Local Member(s) - N/A

2. Community / Town Council – N/A

3. Relevant Partners - N/A

4. Staff Side Representatives and other Organisations - N/A

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document	File Ref No.	Locations that the papers are available for public inspection
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<p>Supreme Court Judgement / Deprivation of Liberty Safeguards</p>		<p>https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/485122/DH_Consolidated_Guidance.pdf</p>
<p>CSSIW National Review of the use of Deprivation of Liberty Safeguards</p>		<p>http://cssiw.org.uk/our-reports/national-thematic-report/2014/review-of-the-use-of-deprivation-of-liberty-safeguards-in-wales/?lang=en</p>
<p>Law Commission Consultation on Deprivation of Liberty Safeguards</p>		<p>http://www.lawcom.gov.uk/project/mental-capacity-and-deprivation-of-liberty/</p>

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SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 20th SEPTEMBER 2016

2016/17 Improvement Plan Performance Monitoring Report

Quarter 1 – 1st April to 30th June 2016

To consider and comment on the following issues:

That the Committee scrutinises the 2016/17 Improvement Plan Performance Monitoring Report for Quarter 1. The report includes:

- Actions and measures in the 2016/17 Improvement Plan relevant to the Committee's remit.

Reasons:

- To ensure that any areas of concern are identified and relevant action taken.
- To enable members to exercise their scrutiny role in relation to performance monitoring.

To be referred to the Executive Board for decision: NO

Executive Board Member Portfolio Holder: Cllr. Jane Tremlett (Social Care & Health)

Directorate:	Designations:	Tel Nos./ E-Mail Addresses:
Communities		
Names of Heads of Service: Avril Bracey	Head of Mental Health & Learning Disabilities	01267 242492 abracey@carmarthenshire.gov.uk
Rhian Dawson	Head of Integrated Services	01267 228900 rhian.dawson@wales.nhs.uk
Report Author: Silvana Sauro	Performance, Analysis & Systems Manager	01267 228897 ssauro@carmarthenshire.gov.uk

EXECUTIVE SUMMARY

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE
20th SEPTEMBER 2016

**2016/17 Improvement Plan
Performance Monitoring Report
Quarter 1 – 1st April to 30th June 2016**

The attached report sets out the progress against the actions and measures in the 2016/17 Improvement Plan relevant to the Committee's remit, as at 30th June 2016.

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

We confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Rhian Dawson Head of Integrated Services
Avril Bracey Head of Mental Health & Learning Disabilities

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	NONE	NONE	YES	NONE	NONE

1. Policy, Crime & Disorder and Equalities – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

2. Legal – Performance Indicators are set to monitor the performance of services and targets set. If the Authority is to deliver its promises to citizens and stakeholders, then indicators underachieving need to be addressed.

5. Risk Management Issues – This report refers to all actions and measures in the 2016/17 Improvement Plan within the Committee’s remit. Potential risks addressed are:

- regulatory report recommendations
- comments on not meeting our own goals – actions and measures
- improvement and comparative data for national measures

CONSULTATIONS

We confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Rhian Dawson Head of Integrated Services
 Avril Bracey Head of Mental Health & Learning Disabilities

1. Local Member(s) – N/A

2. Community / Town Councils – N/A

3. Relevant Partners – N/A

4. **Staff Side Representatives and other Organisations** – All departments have been consulted and have had the opportunity to provide comments on their performance and progress.

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
CCC Annual Report 2015/16 & Improvement Plan 2016/17	http://www.carmarthenshire.gov.wales/home/council-democracy/consultation-performance/performance-reports/#.V765x0_2b2A
Performance Measurement Records	Performance Management Unit, Regeneration & Policy Division
Departmental Business Plans 2016/17	Performance Management Unit, Regeneration & Policy Division
Carmarthenshire Integrated Community Strategy 2011-16	www.thecarmarthenshirepartnership.org.uk
CCC Corporate Strategy 2015-20	http://www.carmarthenshire.gov.wales/media/998105/corporate-strategy.pdf
Budget Monitoring Reports	Corporate Services Department



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17

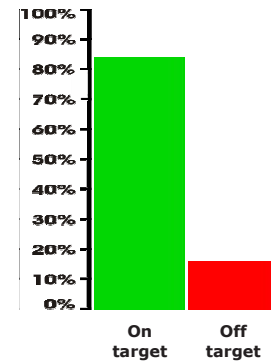


Filtered by:
 Organisation - Carmarthenshire County Council
 Source document - Improvement Plan 2016/17

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
C. People in Carmarthenshire are healthier	Actions	17	16	1	0	N/A	0	94%	86%
	Measures	4	2	2	0	0	0	50%	
E. People who live, work and visit Carmarthenshire are safe and feel safer	Actions	3	3	0	0	N/A	0	100%	75%
	Measures	1	0	1	0	0	0	0%	
Overall Performance	Actions and Measures	25	21	4	0	0	0	84%	

Performance against Target



OFF TARGET



Report A

Scrutiny measures & actions full monitoring report Social Care and Health scrutiny - Quarter 1 2016/17



Theme: C. People in Carmarthenshire are healthier							
Sub-theme: C2 Preventing ill health and encourage healthy living							
Measure Description	2015/16 Comparative Data			2016/17 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that attend the 1st session of the programme 3.4.2.6	Not applicable		New measure	Target: 56.0 Result: 52.2 Calculation: (142÷272) × 100	Target: 56.0	Target: 56.0	Target: 56.0
Comment	Central NERS process has changed the way we operate, focus is now on quality rather than quantity						
Remedial Action	Administration review completed and additional administration support sought, along with new working guidelines for staff implemented						
Service Head: Ian Jones			Performance status: Off target				



Report A

Scrutiny measures & actions full monitoring report Social Care and Health scrutiny - Quarter 1 2016/17



ACTIONS - Theme: C. People in Carmarthenshire are healthier			
Sub-theme: C3 Improving the Emotional, Mental Health and Well-being of all people in the County			
Action	12047	Target date	31/03/2017
Action promised	We will develop a commissioning plan for Learning Disability and Mental Health services		
Comment	A scoping document has been developed. Currently consideration is being given to the development of a commissioning document for one or both service user groups. This is also linked to the population needs assessment work that is required to be completed by April 2017		
Remedial Action	The work that will be completed as a priority during 2016 on the population needs assessment will benefit and may lead to the production of a commissioning document for these service user groups		
Service Head: Chris Harrison		Performance status: Off target	



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17



Theme: C. People in Carmarthenshire are healthier							
Sub-theme: C4 Reducing inequities in health							
Measure Description	2015/16 Comparative Data			2016/17 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over SCA/19	2.44	4.33	Q1: 0.92 End Of Year: 4.69	Target: 1.11 Result: 1.23 Calculation: (23÷18675) × 1000	Target: 2.23	Target: 3.34	Target: 4.51
Comment	We have reviewed our monthly target on our performance following a reduction of 23% from the previous year. Our monthly target for 16/17 is 7 per month. In April we had 10 but for May and June we have been below and on target with 6 and 7 respectively. This is an improvement of 19 on Q4. of 15/16.						
Remedial Action	Team Managers are attending weekly DToC meetings to ensure consistency in reporting and if a patient is on the DToC list for a second week an escalation process is in place to the Head of Service. We have however identified areas of improvement in relation to our DToC review and validation processes which will now include our colleagues in Mental Health and Learning Disabilities and the Health Board.						
Service Head: Rhian Dawson	Performance status: Off target						



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17



Theme: E. People who live, work and visit Carmarthenshire are safe and feel safer							
Sub-theme: E5 Safeguarding all people from abuse, victimisation, neglect and exploitation							
Measure Description	2015/16 Comparative Data			2016/17 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of adult protection enquiries completed within 7 days SCA/18	Not applicable		New measure	Target: 75.00 Result: 73.00 Calculation: (146÷200) × 100	Target: 75.00	Target: 75.00	Target: 75.00
Comment	The introduction of part 7 of the Social Services and Wellbeing Act in April 2016 has had a significant impact on the way in which local authorities are required to respond to allegations of neglect and abuse. The revised definition of a vulnerable adult to one of an adult at risk has resulted in an increase in the number of reports requiring further information gathering. In the 1st quarter 85% of allegations received required enquiries to be undertaken compared to 35% of the concerns received in the same quarter 2015-16. Although the measure is off target by a marginal amount we have identified that in a small number of cases, the information required to complete the enquiry has not been available within the agreed timescales. We are working with our partner agencies to see whether this can be addressed within available resources.						
Remedial Action	See above comment						
Service Head: Mark Evans				Performance status: Off target			

ON TARGET ETC.



Report A

Scrutiny measures & actions full monitoring report Social Care and Health scrutiny - Quarter 1 2016/17



Theme: C. People in Carmarthenshire are healthier							
Sub-theme: C2 Preventing ill health and encourage healthy living							
Measure Description	2015/16 Comparative Data			2016/17 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of people referred to the "Vitality Scheme" (NERS – National Exercise Referral Scheme) 3.4.2.5	Not applicable		Q1: 257 End Of Year: 1129	Target: 252 Result: 272	Target: 504	Target: 756	Target: 1008
Comment	TARGET ATTAINED						
Remedial Action	n/a						
Service Head: Ian Jones			Performance status: On target				
Measure Description	2015/16 Comparative Data			2016/17 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme 3.4.2.7	Not applicable		New measure	Target: 49.6 Result: 58.5 Calculation: (83 ÷ 142) × 100	Target: 49.6	Target: 49.6	Target: 50.0
Comment	Achieved						
Remedial Action	N/A						
Service Head: Ian Jones			Performance status: On target				



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17



ACTIONS - Theme: C. People in Carmarthenshire are healthier			
Sub-theme: C3 Improving the Emotional, Mental Health and Well-being of all people in the County			
Action	12048	Target date	31/03/2017
Action promised	We will review how we meet the needs of young adults who are physically disabled as part of transitional arrangements.		
Comment	<p>This year we have met with colleagues from the Adult Community Resource Teams who lead on Physical Disability & Sensory Impairment in Younger Adults.</p> <p>We are having a further meeting in September including colleagues from Education with responsibility for Sensory Impairment to develop clear care pathway for disabled young people.</p>		
Service Head: Avril Bracey		Performance status: On target	
Action	12049	Target date	31/03/2017
Action promised	We will develop an Information Strategy for Deprivation of Liberty Safeguards to ensure that we meet the needs of staff and the public.		
Comment	Basic information guide has been developed for and supplied to Care Homes for sharing with members of the public. Staff are regularly appraised of developments via practice forums. By March 2017 we will review and update Justasc and Corporate website		
Service Head: Avril Bracey		Performance status: On target	



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17



ACTIONS - Theme: C. People in Carmarthenshire are healthier		
Sub-theme: C4 Reducing inequities in health		
Action	12050	Target date 31/03/2017
Action promised	We will develop a robust and efficient Information Advice & Assistance service	
Comment	Significant activity has taken place to progress this action, this has included a gap analysis in relation to the requirements of the Act along with the training needs of the Careline staff. Focus groups have been held with some Senior Management teams with more to be held over the coming weeks. Observations of "the front door" within Safeguarding, Mental Health and Children's service (Duty and FIS) have all taken place to understand the gaps that will need to be filled. Several Careline staff have been enrolled on the IAG level 4 qualification to allow them to be compliant with the act as a first point of contact service by March 2017. A PID is being developed and is due for consultation / agreement in July.	
Service Head:	Rhian Dawson	Performance status: On target
Action	12051	Target date 31/03/2017
Action promised	We will manage the risks associated with outstanding reviews and Deprivation of Liberty Safeguards applications	
Comment	Outstanding Reviews are already RAG rated according to risk and other priority criteria. Corporate funding for 2 temporary dedicated assessors has been approved and interviews should be held mid Summer	
Service Head:	Avril Bracey	Performance status: On target
Action	12052	Target date 31/03/2017
Action promised	We will conduct a population assessment at locality level to inform population needs assessment and service planning in line with the new SSWB W Act	
Comment	The locality population assessments are part of the wider duty on local authority to provide a population assessment of needs. This is being delivered on a regional basis and a schedule for delivery implemented. I have attend the planning group and the first data analysis report has a deadline of the first week in August. This deadline will be achieved.	
Service Head:	Rhian Dawson	Performance status: On target
Action	12053	Target date 31/03/2017
Action promised	We will modernise our workforce to support implementation of the duties under the Social Services Well-Being Act and the objectives outlined in 'Carmarthenshire's Vision for Sustainable Services for Older People for the Next Decade' and the Health Board's Integrated Medium Term Plan.	
Comment	Q1 has involved taking stock of current performance and service structure to progress improvement. A proposal for realignment of community integrated services has been approved at both DMT (CCC) and CMT (Hywel Dda) and we are now entering staff engagement / consultation phase	
Service Head:	Rhian Dawson	Performance status: On target
Action	12054	Target date 31/03/2017
Action promised	We will take forward the Delivery Plan for Ageing Well in Wales and ensure we link to other Council plans and with other relevant partners.	
Comment	The delivery plan is being updated with actions for 2017-18. A meeting has been held with PSB partners in relation to taking forward ageing well work.	
Service Head:	Wendy S Walters	Performance status: On target
Action	12055	Target date 31/03/2017
Action promised	We will identify the strengths and resources within communities which can contribute to promoting and supporting the health and wellbeing of their population	
Comment	A wide scale asset mapping exercise had been conducted across the county to ensure that the community has assets and resources available to support health and wellbeing. This is part of the wider agenda for community resilience and preventative services. Asset mapping of community resources has been conducted across Carmarthenshire, including third sector provision, community resources and groups. This work has been supported by ICF funding where CAVS has populated an on-line directory of these assets called info-engine. Asset mapping has been prioritised in the 3Ts area to mitigate the risk of the vacant post.	
Service Head:	Rhian Dawson	Performance status: On target
Action	12056	Target date 31/03/2017
Action promised	We will effectively commission short term assessment and interventions to maximise independence and wellbeing outcomes for our population	
Comment	A commissioning specification has been prepared for Reablement, Rapid Response and Through the Night services. A vision for short term assessment and intervention services is being developed currently.	
Service Head:	Rhian Dawson	Performance status: On target
Action	12057	Target date 31/03/2017
Action promised	We will implement actions within the Carmarthenshire Dementia Action Board plan across health and social areas in Carmarthenshire	
Comment	CDAB held an event in June to review its progress and ensure that it is fit for purpose going forward. The backdrop to this a guidance document entitled 'More than just memory loss' which outlined good practice in dementia care and services. Regional feedback was given on this document with HDUHB. A dementia strategy is now being devised, led by the health board with support from LA and other partners. The board is reviewing actions and documentation to ensure it fits in with national guidelines and regional implementation.	
Service Head:	Rhian Dawson	Performance status: On target



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17



ACTIONS - Theme: C. People in Carmarthenshire are healthier			
Sub-theme: C6 Improve access to health and social care for all people including vulnerable groups			
Action		Target date	
	12061		31/03/2017
Action promised	We will promote the Welsh language and ensure compliance with the 'Active Offer' across all service areas		
Comment	Social Care Welsh Language Strategy Group now chaired by Rhian Dawson (Head of Integrated Services). Terms of reference reviewed in relation to ensuring all appropriate stakeholders are represented Strategy outlines our commitment to ensure that the Welsh language is mainstreamed into all aspects of day to day business of NHS Wales, social services and social care. There are 7 key objectives to deliver this and which are reported against in the Strategy Group and within an annual report submitted to Welsh Government (next due September 20th). Performance measures have been agreed to monitor our performance in this area		
Service Head: Rhian Dawson		Performance status: On target	
Action		Target date	
	12062		31/03/2017
Action promised	We will develop a multi agency transition strategy and implement in partnership with disabled young people and their families		
Comment	We will be reviewing the eligibility criteria for the Transition team following the review of our Children's Disability service which is currently underway and a draft report due in September 2016.		
Service Head: Stefan Smith		Performance status: On target	
Action		Target date	
	12063		31/03/2017
Action promised	We will ensure that disabled children and young people are supported to access work, education, training and leisure opportunities.		
Comment	We are in the process of recruiting to specific posts as part of the Cynnydd programme. This is a European funded grant focussing on NEET prevention. This is being led by our Senior Manager for Community Inclusion. The 3 posts will have a specific role with disabled young people to support them into employment education and training. We are also working with colleagues in the Youth Service, Team Around the Family & the Communities Department to ensure that disabled children and young people have equal access to our services.		
Service Head: Stefan Smith		Performance status: On target	



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17



ACTIONS - Theme: C. People in Carmarthenshire are healthier		
Sub-theme: C7 Reducing drug and alcohol misuse		
Action	12066	Target date 31/03/2017
Action promised	We will evaluate and implement options to integrate Substance Misuse Team & Integrated Family Support Team	
Comment	We continue to work in partnership with IFST. We will develop, evaluate and implement options to integrate Integrated Family Support Team (IFST) with our Substance Misuse Team within the year.	
Service Head: Stefan Smith		Performance status: On target
Action	12067	Target date 31/03/2017
Action promised	We will review the transition arrangements for young people with substance misuse problems to ensure there is a seamless pathway as they move from children to adult services.	
Comment	Our Consultant Social Worker will undertake an audit of cases aged 18-21 open to adult substance misuse service to evaluate the effectiveness of their transition between services.	
Service Head: Stefan Smith		Performance status: On target
Action	12068	Target date 31/03/2017
Action promised	We will review the impact of substance use upon adults with mental health problems. This includes older people and those with Alcohol Related Brain Damage (ARBD)	
Comment	We will establish a Task and Finish Group from social care staff across our CRTs, Mental Health Teams and Substance Misuse Teams to review the impact of drug and alcohol use upon people with mental ill health. This will include a consideration of the regional work undertaken by the Area Planning Board in respect of ARBD (Alcohol Related Brain Damage)	
Service Head: Avril Bracey		Performance status: On target



Report A

Scrutiny measures & actions full monitoring report

Social Care and Health scrutiny - Quarter 1 2016/17



ACTIONS - Theme: E. People who live, work and visit Carmarthenshire are safe and feel safer		
Sub-theme: E5 Safeguarding all people from abuse, victimisation, neglect and exploitation		
Action	12147	Target date 31/03/2017
Action promised	We shall embed a quality assurance system within safeguarding, assessment and care management teams	
Comment	The department already have a performance management framework which steers our Business priorities. We will look to compliment this in 2016/17 with a programme of practice audit.	
Service Head: Avril Bracey	Performance status: On target	
Action	12148	Target date 31/03/2017
Action promised	We shall establish regular forums for Investigating officers and Adult Services Managers to learn lessons and share best practice	
Comment	The Division has held one "Learning the Lessons" event this calendar year as part of an Adult Practice Review. A further case has been submitted for consideration by the APR subgroup. Following the implementation of regional arrangements for safeguarding an operational group has been established. This may need to be supplemented by a practitioners forum.	
Service Head: Avril Bracey	Performance status: On target	
Action	12149	Target date 31/03/2017
Action promised	We shall undertake a review of existing processes to ensure they are streamlined effectively	
Comment	Following the implementation of the SS&WB Act on 6th April this year, a review of processes has been undertaken and is on-going including the agreement of threshold decisions across the region.	
Service Head: Avril Bracey	Performance status: On target	

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**SOCIAL CARE & HEALTH SCRUTINY
COMMITTEE
20th SEPTEMBER 2016**

**Revenue & Capital Budget
Monitoring Report 2016/17**

To consider and comment on the following issues:

- That the Scrutiny Committee receives the budget monitoring report for the Social Care & Health Service and considers the budgetary position.

Reasons:

- To provide Scrutiny with an update on the latest budgetary position as at 30th June 2016, in respect of 2016-17.

To be referred to the Executive Board for decision: NO

Executive Board Member Portfolio Holders:

- Cllr. David Jenkins (Resources)
- Cllr. Jane Tremlett (Social Care & Health)

<p>Directorate: Corporate Services</p> <p>Name of Head of Service: Owen Bowen</p> <p>Report Author: Owen Bowen</p>	<p>Designation:</p> <p>Interim Head of Financial Services</p>	<p>Tel No. / E-Mail Address:</p> <p>01267 224886 obowen@carmarthenshire.gov.uk</p>
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EXECUTIVE SUMMARY

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 20th SEPTEMBER 2016

Revenue & Capital Budget Monitoring Report 2016/17

The Financial Monitoring Report is presented as follows :

Revenue Budgets

Appendix A

Summary position for the Social Care and Health Scrutiny Committee.

Appendix B

Report on Main Variances on agreed budgets.

Appendix C

Detail variances for information purposes only.

Capital Budgets

Appendix D

Report on main variances on agreed budgets which shows a forecasted net spend of £505k compared with a working net budget of £2,865 giving a £-2,360 variance. The variance will be slipped into future years, as the funding will be required to ensure that the schemes are completed.

Appendix E

Detail variances on all schemes for information purposes only.

DETAILED REPORT ATTACHED?

YES – A list of the main variances is attached to this report

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: Owen Bowen Interim Head of Financial Services

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	NONE	YES	NONE	NONE	NONE	NONE

3. Finance

Revenue – The Social Care & Health Service is projecting that it will be over its approved budget by £845k.

Capital – The capital programme shows a net variance of -£2,360k against the 2016/17 approved budget.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: Owen Bowen Interim Head of Financial Services

1. Local Member(s) – N/A
2. Community / Town Council – N/A
3. Relevant Partners – N/A
4. Staff Side Representatives and other Organisations – N/A

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
2016/17 Budget	Resources Department, County Hall, Carmarthen

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Social Care & Health Scrutiny Report
Budget Monitoring as at 30th June 2016 - Summary

Division	Working Budget				Forecasted				June 2016 Forecasted Variance for Year £'000
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	
Adult Services									
Older People	50,244	-17,739	3,124	35,629	52,004	-18,315	3,124	36,813	1,184
Physical Disabilities	5,987	-740	92	5,339	5,673	-777	92	4,988	-351
Learning Disabilities	31,378	-8,524	1,349	24,203	31,096	-8,142	1,349	24,303	100
Mental Health	9,036	-3,322	130	5,844	8,967	-3,293	130	5,803	-41
Director's Office	1,264	0	49	1,313	1,250	0	49	1,299	-14
Support	3,639	-1,639	653	2,653	3,621	-1,655	653	2,620	-33
GRAND TOTAL	101,547	-31,963	5,397	74,981	102,611	-32,183	5,397	75,826	845

Social Care & Health Scrutiny Report

Budget Monitoring as at 30th June 2016 - Main Variances

Page 38

Division	Working Budget		Forecasted		June 2016 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
Adult Services						
Older People						
Older People - Commissioning	2,866	-43	2,785	-43	-81	Staff vacancies
Older People - Private/ Vol Homes	17,453	-8,954	18,429	-9,258	671	Net effect of efficiencies slippage and additional placements
Older People - Extra Care	784	0	936	0	152	Lower than anticipated saving from contract renegotiations
Older People - Direct Payments	614	0	674	0	60	Increase in packages
Older People - Private Home Care	9,356	-2,003	9,967	-2,003	611	Net effect of efficiencies slippage and additional care hours
Older People - Ssmss	1,063	-228	1,037	-228	-25	Staff vacancies
Older People - Careline	1,060	-1,165	1,211	-1,450	-134	Staff vacancies and additional income
Older People - Enablement	2,077	-800	1,773	-800	-303	Staff vacancies
Older People - Day Services	1,059	-76	1,273	-73	217	Staff vacancies and additional private day care provision £67k, efficiencies slippage £150k - proposal to CMT to reduce spend with a significant re-shape of the service
Physical Disabilities						
Phys Dis - Commissioning & OT Services	598	-71	533	-71	-65	Staff vacancies
Phys Dis - Private/Vol Homes	561	-111	521	-111	-40	Reduction in packages
Phys Dis - Group Homes/Supported Living	1,358	-116	1,330	-116	-28	Reduction in packages
Phys Dis - Community Support	90	0	38	0	-53	Reduction in packages
Phys Dis - Direct Payments	1,831	0	1,656	0	-175	Reduction in packages
Learning Disabilities						
Learn Dis - Commissioning	881	0	933	0	53	Additional salary costs
Learn Dis - Private/Vol Homes	10,047	-3,157	9,765	-2,941	-66	Reduction in placement costs
Learn Dis - Direct Payments	1,275	0	1,419	0	144	Increase in packages
Learn Dis - Group Homes/Supported Living	6,797	-1,135	6,663	-1,124	-122	Reduction in placement costs
Learn Dis - Adult Respite Care	932	-812	913	-812	-20	Staff vacancy
Learn Dis - Grants	156	0	279	0	123	Efficiencies slippage - review ongoing but not yet complete
Learn Dis/M Health - Ssmss	549	0	532	0	-16	Reduced spend on Supplies & services
Mental Health						
M Health - Commissioning	835	-69	853	-69	18	Additional salary costs
M Health - Private/Vol Homes	6,268	-2,874	6,178	-2,847	-63	Reduction in placement costs

Social Care & Health Scrutiny Report
Budget Monitoring as at 30th June 2016 - Main Variances

Division	Working Budget		Forecasted		June 2016 Forecasted Variance for Year £'000	Notes
	Expenditure £'000	Income £'000	Expenditure £'000	Income £'000		
M Health - Group Homes/Supported Living	474	-128	426	-128	-48	Reduction in placement costs
M Health - Community Support	673	-98	732	-99	58	Increase in assessment costs due to Deprivation of Liberty Safeguards issues
Director's Office						
Ssmss - Adult Safeguarding & Improvement Team	1,264	0	1,250	0	-14	Staff vacancy
Support						
Departmental Support	2,130	-71	2,106	-86	-39	Reduced spend on Supplies & services
Other Variances					33	
Grand Total					845	

Social Care & Health Scrutiny Report
Budget Monitoring as at 30th June 2016 - Detail Monitoring

Page 40	Division	Working Budget				Forecasted				June 2016	Notes
		Expenditure	Income	Net non-controllable	Net	Expenditure	Income	Net non-controllable	Net	Forecasted Variance for Year	
		£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	£'000	
	Adult Services										
	Older People										
	Older People - Commissioning	2,866	-43	411	3,234	2,785	-43	411	3,153	-81	Staff vacancies
	Older People - LA Homes	6,882	-3,852	1,147	4,176	6,888	-3,843	1,147	4,192	16	
	Older People - Private/ Vol Homes	17,453	-8,954	75	8,575	18,429	-9,258	75	9,246	671	Net effect of efficiencies slippage and additional placements
	Older People - Private Day Care	14	0	0	14	14	0	0	14	0	
	Older People - Extra Care	784	0	4	788	936	0	4	940	152	Lower than anticipated saving from contract renegotiations
	Older People - LA Home Care	6,475	-419	587	6,644	6,476	-419	587	6,644	0	
	Older People - MOW's	295	-198	12	108	295	-198	12	109	0	
	Older People - Direct Payments	614	0	1	615	674	0	1	675	60	Increase in packages
	Older People - Grants	246	0	2	248	246	0	2	248	0	
	Older People - Private Home Care	9,356	-2,003	157	7,509	9,967	-2,003	157	8,120	611	Net effect of efficiencies slippage and additional care hours
	Older People - Ssmms	1,063	-228	308	1,143	1,037	-228	308	1,118	-25	Staff vacancies
	Older People - Careline	1,060	-1,165	191	86	1,211	-1,450	191	-49	-134	Staff vacancies and additional income
	Older People - Enablement	2,077	-800	104	1,381	1,773	-800	104	1,078	-303	Staff vacancies
	Older People - Day Services	1,059	-76	124	1,107	1,273	-73	124	1,325	217	Staff vacancies and additional private day care provision £67k, efficiencies slippage £150k - proposal to CMT to reduce spend with a significant re-shape of the service
	Older People Total	50,244	-17,739	3,124	35,629	52,004	-18,315	3,124	36,813	1,184	
	Physical Disabilities										
	Phys Dis - Commissioning & OT Services	598	-71	48	575	533	-71	48	509	-65	Staff vacancies
	Phys Dis - Private/Vol Homes	561	-111	1	451	521	-111	1	410	-40	Reduction in packages
	Phys Dis - Group Homes/Supported Living	1,358	-116	6	1,249	1,330	-116	6	1,220	-28	Reduction in packages
	Phys Dis - Community Support	90	0	0	90	38	0	0	38	-53	Reduction in packages
	Phys Dis - Private Home Care	414	0	0	414	414	0	0	414	0	
	Phys Dis - Aids & Equipment	986	-442	35	579	1,024	-479	35	580	1	
	Phys Dis - Grants	140	0	0	140	150	0	0	150	10	
	Phys Dis - Direct Payments	1,831	0	3	1,834	1,656	0	3	1,659	-175	Reduction in packages
	Phys Dis - Manual Handling	8	0	0	8	8	0	0	8	0	
	Physical Disabilities Total	5,987	-740	92	5,339	5,673	-777	92	4,988	-351	

Social Care & Health Scrutiny Report
Budget Monitoring as at 30th June 2016 - Detail Monitoring

Division	Working Budget				Forecasted				June 2016	Notes
	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Forecasted Variance for Year £'000	
Learning Disabilities										
Learn Dis - Employment & Training	2,404	-891	332	1,845	2,247	-734	332	1,845	0	
Learn Dis - Commissioning	881	0	74	955	933	0	74	1,008	53	Additional salary costs
Learn Dis - Private/Vol Homes	10,047	-3,157	16	6,907	9,765	-2,941	16	6,840	-66	Reduction in placement costs
Learn Dis - Direct Payments	1,275	0	0	1,275	1,419	0	0	1,419	144	Increase in packages
Learn Dis - Group Homes/Supported Living	6,797	-1,135	10	5,672	6,663	-1,124	10	5,550	-122	Reduction in placement costs
Learn Dis - Adult Respite Care	932	-812	107	228	913	-812	107	208	-20	Staff vacancy
Learn Dis - Home Care Service	141	0	0	141	141	0	0	141	0	
Learn Dis - Day Services	2,912	-253	314	2,972	2,914	-255	314	2,972	-0	
Learn Dis - Transition Service	502	0	64	567	507	0	64	572	5	
Learn Dis - Community Support	2,015	-137	5	1,883	2,016	-137	5	1,884	0	
Learn Dis - Grants	156	0	7	162	279	0	7	285	123	Efficiencies slippage - review ongoing but not yet complete
Learn Dis - Adult Placement/Shared Lives	2,766	-2,139	76	703	2,766	-2,139	76	703	0	
Learn Dis/M Health - Ssmss	549	0	344	892	532	0	344	876	-16	Reduced spend on Supplies & services
Learning Disabilities Total	31,378	-8,524	1,349	24,203	31,096	-8,142	1,349	24,303	100	
Mental Health										
M Health - Commissioning	835	-69	74	839	853	-69	74	857	18	Additional salary costs
M Health - Private/Vol Homes	6,268	-2,874	9	3,403	6,178	-2,847	9	3,340	-63	Reduction in placement costs
M Health - Group Homes/Supported Living	474	-128	0	346	426	-128	0	298	-48	Reduction in placement costs
M Health - Direct Payments	132	0	0	132	142	0	0	142	9	
M Health - Community Support	673	-98	2	576	732	-99	2	635	58	Increase in assessment costs due to Deprivation of Liberty Safeguards issues
M Health - Day Services	223	-10	16	228	215	-8	16	223	-5	
M Health - Private Home Care	93	0	0	93	93	0	0	93	0	
M Health - Substance Misuse Team	338	-142	30	225	328	-142	30	215	-10	
Mental Health Total	9,036	-3,322	130	5,844	8,967	-3,293	130	5,803	-41	

Social Care & Health Scrutiny Report
Budget Monitoring as at 30th June 2016 - Detail Monitoring

Page 42	Division	Working Budget				Forecasted				June 2016	Notes
		Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Expenditure £'000	Income £'000	Net non- controllable £'000	Net £'000	Forecasted Variance for Year £'000	
	Director's Office										
	Ssmss - Adult Safeguarding & Improvement Team	1,264	0	49	1,313	1,250	0	49	1,299	-14	Staff vacancy
	Director's Office Total	1,264	0	49	1,313	1,250	0	49	1,299	-14	
	Support										
	Departmental Support	2,130	-71	594	2,653	2,106	-86	594	2,613	-39	Reduced spend on Supplies & services
	Regional Collaborative	0	0	0	0	-0	0	0	-0		
	Holding Acc-Transport	1,509	-1,569	59	-0	1,516	-1,569	59	6	6	
	Support Total	3,639	-1,639	653	2,653	3,621	-1,655	653	2,620	-33	
	TOTAL FOR SOCIAL CARE & HEALTH SERVICE	101,547	-31,963	5,397	74,981	102,611	-32,183	5,397	75,826	845	

Capital Programme 2016/17

Capital Budget Monitoring - Main Variances report for June 2016

	Working Budget			Forecasted		
	Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000
DEPARTMENT/SCHEMES						
Social Care	2,865	0	2,865	505	0	505
Learning Disabilities Accomodation Developments	228	0	228	0	0	0
Carmarthen Area Extra Care	577	0	577	345	0	345
Ammanford / Llandybie Extra Care	560	0	560	160	0	160
Extra Care - Llanelli Area	1,500	0	1,500	0	0	0

Appendix D

Variance for Year £'000	Comment
-2,360	
-228	Options are being considered for the location of future learning disability provision as part of a review of council buildings
-232	Savings identified on scheme
-400	Savings identified on scheme
-1,500	Options/Appraisals being considered for potential scheme

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Social Care

Appendix E

Capital Budget Monitoring - Detail Variances Scrutiny Report for June 2016

Scheme	Target Date for Completion	Working Budget			Forecasted		
		Expenditure £'000	Income £'000	Net £'000	Expenditure £'000	Income £'000	Net £'000
Learning Disabilities Accomodation Developments		228	0	228	0	0	0
Learning Disabilities Developments	Ongoing	228	0	228	0	0	0
Extra Care Schemes		2,637	0	2,637	505	0	505
Carmarthen Area Extra Care	Completed	577	0	577	345	0	345
Ammanford / Llandybie Extra Care	Completed	560	0	560	160	0	160
Extra Care - Llanelli Area	Ongoing	1,500	0	1,500	0	0	0
NET BUDGET		2,865	0	2,865	505	0	505

Variance for Year £'000	Comment
-228	Options are being considered for the location of future learning disability provision as part of a review of council buildings
-228	
-2,132	
-232	Savings identified on scheme
-400	Savings identified on scheme
-1,500	Options/Appraisals being considered for potential scheme
-2,360	

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EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORTS

SCRUTINY COMMITTEE : **SOCIAL CARE & HEALTH**

DATE OF MEETING : **20TH SEPTEMBER, 2016**

ITEM	RESPONSIBLE OFFICER	EXPLANATION	REVISED SUBMISSION DATE
EXTRA CARE SCHEMES	Rhian Dawson, Head Of Integrated Services	Extra Care is currently being reviewed and the data has not yet been validated.	17 th November, 2016
SAFEGUARDING ADULTS FROM ABUSE – ANNUAL REPORT 2015/16	Avril Bracey, Head of Mental Health & Learning Disabilities	<p>The newly established Regional Safeguarding Board and the local operational group are currently agreeing the performance data that will be reported in these forums in September/ October. It would be helpful to include these agreed measures in the Annual Report for 2015/16 as well as the historical performance data.</p> <p>A Senior Safeguarding Manager has been appointed and will commence on 1st October, 2016. This additional time period will provide an opportunity for the new manager to comment on the annual report.</p>	17 th November 2016
DOMICILIARY CARE	Chris Harrison, Head of Strategic Joint Commissioning	The publication of the CSSIW's National Inspection of Domiciliary Care has been delayed until late September 2016. It will be important that the content including the key	17 th November, 2016

		<p>recommendations of the Report are considered by the Committee as part of understanding the local and national context of domiciliary care.</p> <p>Furthermore, the Committee will be in a more informed position to consider and make proposals about Carmarthenshire's existing and future domiciliary care commissioning arrangements.</p>	
<p>Welsh Language in Social Care Services for Older People</p>	<p>Rhian Dawson, Head of Integrated Services</p>	<p>The report outlines the learning and development opportunities for staff working in Older People's Services in order to meet the new Welsh Language requirement.</p> <p>The report has been deferred to await the outcome of the Welsh language skills audit. The data collection exercise is still in progress which means that this information is not yet available.</p> <p>The report will also be broadened to include the position in other divisions within the department</p>	<p>17th November, 2016</p>

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 20th SEPTEMBER 2016

Social Care & Health Scrutiny Committee – Annual Report 2015/16

To consider and comment on the following issues:

- That members consider and approve the Social Care & Health Scrutiny Committee's annual report for the 2015/16 municipal year.

Reasons:

- The Council's Constitution requires scrutiny committees to report annually on their work.

To be referred to the Executive Board for decision: NO

Executive Board Member Portfolio Holder: NOT APPLICABLE

<p>Directorate: Chief Executive's</p> <p>Name of Head of Service: Linda Rees-Jones</p> <p>Report Author: Matthew Hughes</p>	<p>Designations:</p> <p>Head of Administration & Law</p> <p>Democratic Services Officer</p>	<p>Tel Nos. / E-Mail Addresses:</p> <p>01267 224010 lrjones@carmarthenshire.gov.uk</p> <p>01267 224029 mahughes@carmarthenshire.gov.uk</p>
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EXECUTIVE SUMMARY

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 20th SEPTEMBER 2016

Social Care & Health Scrutiny Committee – Annual Report 2015/16

The attached report has been prepared in order to comply with Article 6.2 of the County Council's Constitution which states that a scrutiny committee must:

“Prepare an annual report giving an account of the Committee’s activities over the previous year.”

The report provides an overview of the workings of the Social Care & Health Scrutiny Committee during the 2015/16 municipal year and includes information on the following topics:

- Overview of the Scrutiny Work Programmes
- Key issues considered
- Issues referred to or from Executive Board / Other Scrutiny Committees
- Site visits
- Member attendance at meetings

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report.

Signed: **Linda Rees-Jones** **Head of Administration & Law**

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
YES	YES	NONE	NONE	NONE	NONE	NONE

- 1. Policy, Crime & Disorder and Equalities** – In line with requirements of the County Council’s Constitution.
-
- 2. Legal** – In line with requirements of the County Council’s Constitution.

CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below:

Signed: **Linda Rees-Jones** **Head of Administration & Law**

- 1. Local Member(s)** – N/A
- 2. Community / Town Council** – N/A
- 3. Relevant Partners** – N/A
- 4. Staff Side Representatives and other Organisations** – N/A

Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW:

Title of Document	File Ref No. / Locations that the papers are available for public inspection
Social Care & Health Scrutiny Committee Reports and Minutes	<p>Meetings held up to July 2015: http://www.carmarthenshire.gov.wales/home/council-democracy/committees-meetings/agendas-minutes-(archive)/</p> <p>Meetings from September 2015 onwards: http://democracy.carmarthenshire.gov.wales/ie/ListMeetings.aspx?Committeeld=169</p>

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Social Care & Health Scrutiny Committee Annual Report 2015/16

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Rhagair y Cadeirydd

Mae'n bleser gennyf gyflwyno adroddiad blynyddol y Pwyllgor Craffu Gofal Cymdeithasol ac Iechyd ar gyfer y cyfnod mai 2015 i Ebrill 2016.

Unwaith eto, mae'r Pwyllgor wedi trafod nifer fawr o bynciau yn ystod y flwyddyn diwethaf; o'r adroddiadau monitro safonol a rheolaidd, i eitemau y gofynnwyd amdanynt gan y Pwyllgor yn ystod y flwyddyn. Yn ogystal, fe wnaeth y Pwyllgor gynnal tri cyfarfod ar y cyd yn ystod y flwyddyn diwethaf ac mae rhain wedi bod yn arbennig o fuddiol er mwyn ystyried y pynciau hynny sy'n torri ar draws cylchoedd gwaith adrannau a phwyllgorau.

Cawsom cyfraniadau gan nifer o asiantaethau allanol yn ystod y flwyddyn, gan gynnwys cynrychiolwyr o Fwrdd Iechyd Prifysgol Hywel Dda ac Iechyd Cyhoeddus Cymru. Roedd hefyd yn dda derbyn cyflwyniad gan ddefnyddwyr gwasanaethau wrth i ni ystyried adolygiad y 'Cynllun Mawr' ar gyfer Anableddau Dysgu. Fe wnaethom ni werthfawrogi eu cyfraniad addysgiadol.

Fe wnaeth y Pwyllgor gynnal tri ymweliad safle yn ystod y flwyddyn diwethaf. Fe wnaethom deithio i Lanybydder yng Ngorffennaf 2015 er mwyn ymweld â Chynllun Gofal Ychwanegol Cwm Aur ynghyd â Chartref Gofal Anedd. Yn mis Mawrth 2016, fe wnaethom ymweld â Chynllun Gofal Ychwanegol newydd Cartref Cynnes yn Nhre-loan, Caerfyrddin. Credaf ei fod yn ddefnyddiol iawn i ni adael y siambr ac ymweld â'r cyfleusterau yma er mwyn siarad gyda'r unigolion hynny sy'n gweithio ar y rheng flaen.

Yn mis Mawrth 2016, yr oedd yn dda gweld y Cyngor Sir yn derbyn cyflwyniad ar Gymunedau Dementia Gyfeillgar gan Gymdeithas Alzheimer's. Fe gofiwch ein bod ni fel Pwyllgor wedi argymhell bod cyflwyniad o'r fath yn cael ei

rhannu gyda'r holl aelodau, felly, mae'n galonogol bod cynnig y Pwyllgor wedi cael ei weithredu.

I gloi, rwyf am fynegi fy niolch a'm gwerthfawrogiad i'r Cyngorydd Sue Allen am ei chefnogaeth fel is-gadeirydd ac i aelodau'r Pwyllgor am eu cyfraniad yn ystod ein cyfarfodydd a'r ymweliadau safle.

Yn olaf, hoffwn ddiolch i'r holl swyddogion am eu cyngor a'i cefnogaeth parhaol.

*Cyng. Gwyneth Thomas
Cadeirydd y Pwyllgor Craffu Gofal
Cymdeithasol ac Iechyd*

Chair's Foreword

I am pleased to present the Social Care & Health Scrutiny Committee annual report covering the period May 2015 to April 2016.

Once again, the Committee has discussed a wide variety of topics during the past year, from the standard and regular monitoring reports to specific items requested by the Committee during the course of the year. The Committee also held three joint meetings during the past year which have been particularly useful when considering topics that cut across departmental and committee remits.

We received contributions from a number of external organisations over the course of the year, including representatives from the Hywel Dda University Health Board and Public Health Wales. It was also pleasing to receive a presentation from service users when we considered the evaluation of the 'Big Plan' for Learning Disabilities. Their contribution was informative and greatly appreciated.

The Committee undertook three site visits during the past year. We visited Llanybydder in July 2015 to view the Cwm Aur Extra Care Scheme as well as the Annedd Care Home. In March 2016, we visited the newly opened Cartref Cynnes Extra Care Scheme in Johnstown, Carmarthen. It is always helpful to get out of the chamber and visit these facilities and speak with those individuals working on the front-line.

It was also pleasing to see that in March 2016, the County Council received a presentation on the work of the Alzheimer's Society in relation to Dementia Friendly Communities. You will recall that we as a Committee recommended that such an all-member presentation take place, so it is encouraging that the Committee's suggestion was taken further.

In closing I would like to express my thanks and appreciation to Cllr. Sue Allen for her support as vice-chair and to the Committee members' for their contribution at our meetings and site visits.

Finally, I would like to thank all the officers for their continued advice and support.

*Cllr. Gwyneth Thomas
Chair of Social Care & Health Scrutiny
Committee*

Committee Membership 2015/16



Cllr. Gwyneth Thomas
Chair
Llangennech
(Plaid Cymru)



Cllr. Sue Allen
Vice-Chair
Whitland
(Independent)



Cllr. Siân Caiach
Hengoed
(People First -
Carmarthenshire)



Cllr. Ieuan Wyn Davies
Llanybydder
(Independent)



Cllr. Tom Defis
Carmarthen West
(Plaid Cymru)



Cllr. Tyssul Evans
Llangydeyrn
(Plaid Cymru)



Cllr. Irfon Jones
Cynwyl Elfed
(Independent)



Cllr. Roy Llewellyn
Llanboidy
(Plaid Cymru)



Cllr. Kevin Madge
Garnant
(Labour)



Cllr. Eryl Morgan
Bigyn
(Labour)



Cllr. Louvain Roberts
Glan-y-Môr
(Labour)



Cllr. Edward Thomas
Llandeilo
(Independent)



Cllr. Jan Williams
Lliedi
(Labour)



Cllr. Joy Williams
Pontyberem
(Plaid Cymru)

Introduction

Purpose of Annual Report

The following report has been prepared in order to comply with Article 6.2 of the County Council's Constitution which states that a scrutiny committee must:

“Prepare an annual report giving an account of the Committee's activities over the previous year.”

The report:

- Provides an overview of the work of the Social Care & Health Scrutiny Committee during the 2015/16 municipal year.
- Identifies key areas to be included in the Social Care & Health Scrutiny Committee's 'Forward Work Programme' for 2016/17.

Number of Meetings

In all, the Social Care & Health Scrutiny Committee met on 11 occasions between June 2015 and March 2016, three of which were joint meetings, one with the Community Scrutiny Committee in July 2015 and the others with the Education & Children Scrutiny Committee in May and November 2015 respectively.

The Work Programme for 2015/16

In the main, meeting agendas were consistent with those outlined by the Forward Work Programme for 2015/16, which was confirmed by the Social Care & Health Scrutiny Committee at its meeting on the 22nd May 2015.

The Forward Work Programme (FWP) was mainly based on key areas identified as

objectives within the Integrated Community Strategy and Improvement Plan together with standard items such as performance and budget monitoring reports, action plan monitoring reports, and specific requests from the scrutiny committee itself. Additional reports were also requested by the scrutiny committee during the year and the Forward Work Programme was amended accordingly.

The development of the concept of the Forward Work Programme and the process for its agreement, has allowed each scrutiny committee to determine their own work agendas. The benefits of such an approach has led to an improved level of debate and input during scrutiny committee meetings.

The Committee's Remit

The Social Care & Health Scrutiny Committee's key responsibilities are for:

- Social services for older people including nutritional standards
- Adults with learning disabilities
- Support for Carers
- Mental health services
- Safeguarding of Adults
- Integration of Health and Social Care Services
- Dementia Services
- Physical Disabilities

Key issues considered during 2015/16

Standard Scrutiny Monitoring Reports / Items

Half-Yearly Performance Management Reports

- One of the principal roles of scrutiny committees is to monitor the performance of services and functions within its remit. They undertake this work mainly through the consideration of half-yearly performance monitoring reports and various action plan monitoring reports. The performance monitoring report provides a balanced picture of performance across the relevant service areas. The Committee considered the half-yearly performance reports for its remit at its meetings in June 2015 and December 2015.

In September 2015, the Committee also received an overview of a new Performance Framework developed by the Communities Department to focus on the most important areas within the department as a way of monitoring the success or otherwise in meeting objectives. A live presentation of the new system was given which enabled the Committee to view the live data now been captured and the type of information that could be presented in future performance monitoring reports.

Revenue & Capital Budget Monitoring Reports

- The Committee received quarterly reports on the departmental and corporate revenue and capital budgets. These reports enabled members to monitor the level of spend in each area and the progress made in any capital works.

Actions & Referrals Updates - In total, 32 recommendations / requests from the Social Care & Health Scrutiny Committee were formally recorded during the year. Detailed update reports were produced every quarter for the Committee to monitor progress and information was also circulated to members

outside the formal committee meetings. The Committee will continue to receive regular updates on any outstanding issues as part of its 2016/17 Forward Work Programme.

Performance / Progress Monitoring

Annual Report of the Statutory Director of Social Services on the effectiveness of Social Care Services in Carmarthenshire 2014/15

- In May 2015, the Committee received the Annual Report of the Statutory Director of Social Services on the Effectiveness of Social Care Services in Carmarthenshire for 2014/15. Members noted that there was a statutory requirement for the Director of Social Services to report annually to their Council on the delivery, performance and risks as well as plans for the improvement of the whole range of Social Services. This was the sixth such annual report and was considered jointly with the Education & Children Scrutiny Committee.

RECOMMENDATION

The Committees unanimously resolved to recommend the report to the Executive Board for its consideration.

OUTCOME - At its meeting on the 8th July 2015, County Council resolved to endorse the Executive Board's recommendation that the Annual Report be approved.

Mid & West Wales Health and Social Care Collaborative Updates - During 2015/16, the Committee received two updates in relation to the Mid & West Wales Health and Social Care Collaborative. In May 2015, the Committee considered the Mid & West Wales Regional Implementation Plan, which provided an overview of the work-streams, key decisions and milestones agreed to achieve the requirements of the Social Services and Well-Being (Wales) Act 2014. Also included in the report was the “Statement of Intent for Learning Disabilities Services”, which had been developed to build on the work already underway to improve services regionally for people with a learning disability.

As a result of this update, the Committee unanimously resolved that a further update be provided at a later meeting. In April 2016, this update was provided and the Committee was advised on the new regional partnership arrangements now in place to meet the requirements of the Social Services and Well-Being (Wales) Act 2014. Members were also informed that under Part 9 of the Social Services and Well-Being (Wales) Act, which came into force on the 6th April 2016, the creation of Regional Partnership Boards (RPBs) was required in order to drive forward partnership working and integration. Separate arrangements would be required for each health board area, which meant that a West Wales RPB would be established on the Hywel Dda Health Board footprint.

Hywel Dda Information & Consultation Strategy for Carers: Annual Report 2014/15 - In July 2015, the Committee received the Hywel Dda University Health Board’s Information & Consultation Strategy for Carers Annual Report for 2014/15. The Assistant Director of Strategic Partnerships also gave a brief presentation, outlining the work

undertaken during 2014/15 and the key challenges and priorities for 2015/16.

RECOMMENDATION

The Committee unanimously resolved to request that the Executive Board lobby the Welsh Government to stress the importance of the Carers Measure funding and to request that it not be cut from April 2016 onwards.

OUTCOMES - The Committee's request was considered by the Executive Board at its meeting on the 28th September 2015. The Executive Board Member for Social Care & Health informed the Board that she had met with the Minister for Social Care & Health earlier in the month (September) and raised the concerns expressed by the Scrutiny Committee and Carers Forum. The Carers Measure will be repealed when the next Act comes in on 6th April, 2016 and for the first time, carers will have the same rights as the cared for. The Board then unanimously resolved that the referral be noted and the Social Care & Health Scrutiny Committee be advised that appropriate representations had been made.



Coleshill Centre for Economic Inclusion Progress Report - At its meeting in September 2015, the Committee received for its consideration a progress report on the Coleshill Centre for Economic Inclusion. The comprehensive report was presented following the Committee's request at its meeting in March 2015 and included a series of recommendations in relation to future models of service delivery at the Centre.

Carmarthenshire Foundations 4 Change - In November 2015, the Committee received a presentation on Carmarthenshire Foundations 4 Change, an English performance assurance model being piloted in Wales by the Hywel Dda Health Board. The presentation was given by Mrs. Linda Williams, the County Director & Commissioner of Hywel Dda University Health Board and Dr. Michael Thomas, Consultant in Public Health at Public Health Wales.

REQUEST

The Committee resolved that a presentation on the work of Public Health Wales be included in its Forward Work Programme.

OUTCOME - This request has been included in the Committee's work programme for 2016/17.

Care & Social Services Wales' (CSSIW) Inspection, Evaluation and Review of Local Authority Social Services 2014/15 - In November 2015, the Committee considered the Annual Inspection and Evaluation Review 2014/15 of the Local Authority's Social Services undertaken by Care & Social Services Inspectorate Wales.

Annual Report on Adult Safeguarding 2014/15

- In November 2015, the Committee considered the Annual Report on Adult Safeguarding for the 2014/15 financial year. The Committee also received a short presentation which gave an overview of the purpose and context of the annual report. The report outlined the national policy context of adult safeguarding including the likely implications of the Social Services & Well-Being Act 2014.

REQUEST

The Committee requested that an all-member development session on Adult Safeguarding & Commissioning be arranged in 2016, once new regional arrangements have been established and implemented.

OUTCOME - At the time of writing, the Committee's request has been included in the Learning & Development Unit's Member Development Programme but a specific date has yet to be arranged.

Welsh Language in Social Care Services for Older People

- At its meeting in January 2016, the Committee considered an update report detailing progress being made by the Community Services Department in implementing the Welsh Government's Strategic Document "More Than Just Words" which sets out the importance of the Welsh language when caring for older people.



Improving Support for people who have Dementia and their families - In January 2016, the Committee considered a progress report providing an update on the implementation of the recommendations relating to services for people who have dementia which were made by the Joint Scrutiny Forum following its review of dementia services in Carmarthenshire in 2011/12.

REQUEST

The Committee requested that arrangements be made for it to visit the Cartref Cynnes Extra Care Scheme in Johnstown, Carmarthen.

OUTCOME - The Committee visited Cartref Cynnes in March 2016 (see page 14).

Health & Social Care Support Worker Project -

In February 2016, the Committee received an update on this project. The project had been established following the Carmarthenshire Health, Social Care & Wellbeing Board's approval of a proposal to utilise Intermediate Care Funding to seek to transfer healthcare related tasks to social care workers in care homes for older people. The project focused on the delivery of non-complex wound care at Llys y Bryn Residential Care Home.

Intermediate Care Fund (ICF) Project -

The Committee considered a report that provided an overview, evaluation and update regarding ICF funded services, specifically in relation to the Transfer of Care Advice and Liaison Service (TOCALs) and Rapid Response Domiciliary Care service.

Nutritional Standards for Older People - In April 2016, the Committee received a report on nutritional standards for older people, focussing

principally on Local Authority care homes and day centres. The report included an overview of the work undertaken by the Catering Service (Department for Education & Children) in support of the Communities Department as well as answers to the four specific questions, previously raised by Committee members. Concern was expressed regarding the role of the National Procurement Service (NPS) in the Catering Service's procurement of food supplies. Reference was made to the Audit Committee and the Policy & Resources Scrutiny Committee's reservations about the purpose of the NPS and its success in securing savings for the Local Authority.

RECOMMENDATION

Unanimously resolved that the Committee's concerns regarding the National Procurement Service be relayed to the Executive Board Member for Resources.

OUTCOME - The Executive Board considered the draft strategy at its meeting on the 28th September 2015 and unanimously resolved to recommend to Council that (i) the decline in the uptake of meals on wheels by 33% since 2012 be noted; (ii) it agree and implement a Community Nutritional Strategy for Older People in Carmarthenshire to replace the limited impact of the meals on wheels service; (iii) that the current meals on wheels service continue as long as it is practicable to do so and people wish to receive the service; (iv) the Integrated Services develop an action plan and operationally roll out recommendations based on the 5 priority areas identified.

Pre-Decision Scrutiny

Introduction of a new charge for a placement into a Flexi-Bed in a Care Home - In September 2015, the Committee received for its consideration, the proposal to introduce a new charge for a placement into a flexi-bed in a care home. Members noted that the matter had been referred to the Social Care & Health Scrutiny Committee by County Council, following its meeting on the 8th July 2015. The Chair and members of the Committee expressed disappointment that this matter had not been presented to the Scrutiny Committee, prior to its submission to the Executive Board in June 2015. The Director of Community Services acknowledged the Committee's comments but reminded members that the proposal had been endorsed by County Council at its meeting on the 24th February 2015 as part of the Revenue Budget Strategy 2015/16 to 2017/18. As the decision had been taken by County Council, officers had progressed with the proposal.

Annual Revenue Budget Consultation - At its meeting in December 2015, the Committee received the annual consultation report for the Revenue Budget for 2016/17 to 2018/19.

KEY RECOMMENDATIONS

The Committee unanimously resolved that:

- The Executive Board be requested to reverse the decision of County Council and recommend that the shortfall in this year's budget be met by utilising the Council's financial reserves.
- The Committee supports the undertaking of a review of the Flexi-Care Scheme to ascertain its suitability for the future.
- As part of a review of the Scheme, officers consider different charging rates depending on the length of time spent in a flexi-bed.
- The Chair and Vice-Chair of the Social Care & Health Scrutiny Committee attend the relevant meeting of the Executive Board to express the strength of the Committee's feelings in relation to this matter.

OUTCOMES - Following this, the matter was re-considered as part of the 'Social Services & Wellbeing (Wales) Act 2014: Policy and procedure revisions for charging adults for services' item, presented to the Committee at its meeting in February 2016 (see page 13)

KEY RECOMMENDATION

The Committee resolved to receive the budget report and endorse the Charging Digest for the Social Care & Health Services. It also suggested that the option for spreading the proposed increases in Meals and Wheels and Community Meals across three years, be explored further.

OUTCOME - At its meeting on the 1st February 2016, the Executive Board proposed that the increase in the Meals on Wheels cost be phased over 3 years as opposed to be implemented in one, reducing the saving in year 1 by £38,000.

Policy Development and Review

Our Commitment to Affordable Homes - In July 2015, the Committee held a joint meeting with the Community Scrutiny Committee in order to consider a report outlining an extensive consultation exercise with the public and partner organisations in relation to affordable homes. The Committee noted that the Council wished to set a clear policy direction and set of principles before developing a delivery plan in the autumn of 2015.

KEY RECOMMENDATIONS

The Committees unanimously resolved to endorse the report for the Executive Board's consideration and to request that it:

- Investigate new models and develop a business case for creating a wholly owned arms-length trading company for the expansion of affordable housing.
- Contact Cardiff University regarding its recent research into and building of zero carbon affordable homes.

OUTCOMES - The report was considered by the Executive Board at its meeting on the 1st September 2015. The Board unanimously resolved to recommend to County Council that the Strategic directions paper 'Our Commitment to Affordable Homes' be approved. At its meeting in October 2015, County Council duly resolved to adopt the Board's recommendation.

Community Nutritional Strategy for Carmarthenshire Integrated Services - In September 2015, the Committee received the draft Community Nutritional Strategy for

Carmarthenshire for consideration. Members noted that it had been developed in response to recommendations made by Welsh Government in its 'Health Promotion Action Plan for Older People'. The report outlined the main barriers to good nutrition for this group in the community and proposed that the Council implement a holistic community nutritional strategy with a focus on five priority areas and consider available options to support good nutrition for older people.

KEY RECOMMENDATION

Unanimously resolved to endorse the Community Nutritional Strategy for consideration by the Executive Board.

OUTCOME - The Executive Board considered the draft strategy at its meeting on the 28th September 2015 and unanimously resolved to recommend to Council that (i) the decline in the uptake of meals on wheels by 33% since 2012 be noted; (ii) it agree and implement a Community Nutritional Strategy for Older People in Carmarthenshire to replace the limited impact of the meals on wheels service; (iii) that the current meals on wheels service continue as long as it is practicable to do so and people wish to receive the service; (iv) the Integrated Services develop an action plan and operationally roll out recommendations based on the 5 priority areas identified.



Introduction of a Corporate Safeguarding Policy that covers all the Council's Service Areas - In September 2015, the Committee considered the draft Corporate Safeguarding Policy that had been developed to cover all the Council's service areas and ensure that there were robust arrangements and procedures in place to safeguard children and adults.

RECOMMENDATION

Unanimously resolved to endorse Corporate Safeguarding Policy for consideration by the Executive Board.

OUTCOME - The draft strategy was considered by the Executive Board at its meeting on the 28th September 2015 and unanimously resolved to recommend to Council that the Corporate Safeguarding Policy be endorsed.

Ageing Well in Wales: Local Ageing Well Plans

- In November 2015, the Committee considered the draft Local Ageing Well Plan for Carmarthenshire which had been developed to meet two key strategic drivers; the Ageing Well in Wales programme with five themes and the Strategy for Older People in Wales. The Plan linked with the 'Vision for Sustainable Services for Older People', under development within the Communities Department. It also supported the 2015 Well-Being of Future Generations Act, through contributing towards sustainable communities that enable people to age 'in-place'.

Implementation of charges for non-residential Social Services for Adults which were previously free: Post Implementation Evaluation

- At its meeting in June, 2014, the Committee endorsed the introduction of new charges for non-residential social services for

adults which were previously free. At that meeting, the Committee also requested that a review be undertaken to assess the impact of the introduction of the new charges, following a 12 month period. In January 2016, the Committee duly considered an evaluation report providing details of the impact of the new charges.

Evaluation of the 'Big Plan' (Learning Disabilities)

- At its meeting in February 2016, the Committee considered a report which provided a detailed evaluation of the effectiveness of The Big Plan. A representative from Carmarthenshire People First (an advocacy and training service which supports adults with learning difficulties) as well as two service users attended the meeting and shared their experiences of the services with the Committee.

RECOMMENDATION

Resolved that the draft Plan be endorsed for consideration by the Executive Board.

OUTCOME - The draft plan was endorsed by the Executive Board on the 30th November 2015 and by County Council at its meeting on the 13th January 2016.



Social Services & Wellbeing (Wales) Act 2014: Policy and procedure revisions for charging adults for services - In February 2016, the Committee considered a report setting out the main areas, specifically relating to financial assessments and charging, which needed to be considered at the outset and it was proposed that during the next financial year a new revised policy, bringing together elements of the existing policies that were currently in place, together with any changes emanating from this report, would be brought back to members for approval. The Committee expressed concern that the different categories of care and the charging framework were difficult to comprehend and was advised that these would be clarified in the report before submission to the Executive Board for consideration.

RECOMMENDATION

The Committee resolved to recommend to the Executive Board that the Policy and Procedure Revisions for Charging Adults for Services, as detailed in the report, be endorsed.

OUTCOME - At its meeting on the 21st March 2016, the Executive Board considered the report and unanimously resolved to endorse the recommendations as detailed in the report.

Consultation

Carmarthenshire County Council's Annual Report 2014/15 and Improvement Plan 2015/16 - In June 2015, the Committee considered the Council's draft Annual Report for 2014/15 and Improvement Plan for 2015/16. The Local Authority must publish an Improvement Plan as soon as it is reasonably practicable after the start of the financial year

and publish an Annual Report on past performance by the end of October each year. Each scrutiny committee is afforded the opportunity to consider these items in relation to their specific work areas.

Promoting Independence for Older People in Carmarthenshire - At its joint meeting with the Community Scrutiny Committee in July 2015, members were consulted on the long-term strategy for services for Older People.

RECOMMENDATIONS

The Committees resolved to recommend to the Executive Board that:

- The Communities Department investigates developing a business case for using not for profit or social enterprise models for delivering aspects of services for older people.
- The Communities Department investigates which aspects of Primary, Community and Social Care provision would be able to and benefit from pooling the budgets of NHS and Social Care to deliver a more cohesive, cost effective and sustainable service.

OUTCOMES - The report was considered by the Executive Board at its meeting on the 28th September 2015. The Board unanimously resolved to recommend to County Council that the draft Vision and Strategy be approved.

Other activities during 2015/16

Site Visits

The Committee undertook three site visits during the past municipal year.

The Committee visited the Cwm Aur Extra Care Scheme and Annedd Care Home in Llanybydder (pictured below) in July 2015. In March 2016, the Committee visited the Cartref Cynnes Extra Care Scheme in Johnstown, Carmarthen (pictured opposite).



Development Sessions

Whilst no specific development sessions were held for this Committee, the County Council received a presentation on Dementia and the work being undertaken by the Alzheimer's Society, at its meeting in March 2016.

This followed a recommendation by the Committee during the 2014/15 municipal year that a development session be held for all elected members in relation to raising awareness about Dementia. The Alzheimer's Society's Dementia Friendly Communities Co-ordinator gave a presentation which was followed by a question and answer session.

The following all-member development

sessions were also held during 2015/16, to which Committee members were invited:

- Social Media and Members (June 2015)
- Customer Services (October 2015)
- Responsibilities under Housing (Wales) Act 2014 and Equality Act 2010 in relation to Gypsies and Travellers (December 2015)
- Safeguarding Children (January 2016)
- Trading Standards (February 2016)

The Committee did not undertake a task and finish review during 2015/16.



8

committee meetings held in 2015/16

3

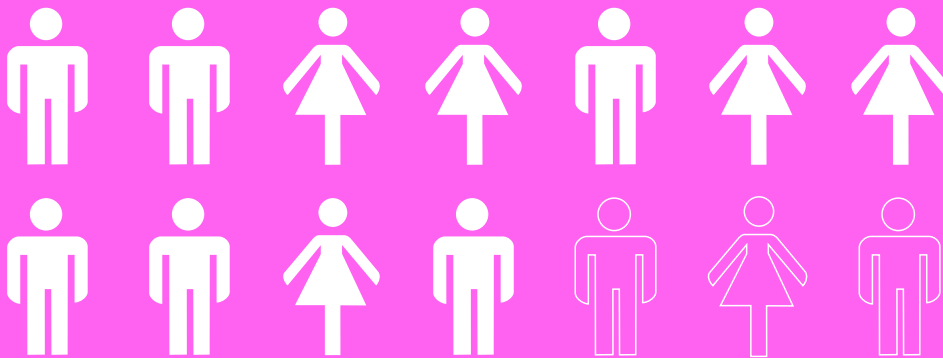
joint-meetings held in 2015/16

032

formal recommendations / requests for information were recorded during 2015/16



3 site visits held during 2015/16



77% attendance in 2015/16

Support for the Scrutiny Function

In July 2015, support for Carmarthenshire County Council's scrutiny function was transferred from the former Scrutiny & Consultancy Team, based in the People Management & Performance Division, to the Democratic Services Unit, based in the Administration & Law Division of the Chief Executive's Department.

Support for the Scrutiny function includes:

- Providing constitutional advice to the Council's Scrutiny Committees and to members of those Committees as well as producing minutes of their meetings and ensuring items arising from those meetings are actioned
- Giving support and advice in relation to the functions of the Council's Scrutiny Committees to executive and non-executive members of the Council and its officers
- Managing the strategic development of Scrutiny in Carmarthenshire through engaging in national and regional Scrutiny networks and initiatives, supporting the Chairs and Vice-Chairs of Scrutiny Forum, and the Scrutiny Chairs and Vice-Chairs Executive Board Forum
- Advising and supporting the implementation of the requirements of the Local Government (Wales) Measure 2011 as guidance is published
- Managing the co-ordination and development of the Scrutiny forward work programmes in conjunction with Scrutiny members
- Managing and co-ordinating Scrutiny review work, including the operation of scrutiny task and finish groups, authoring reports in conjunction with the groups, and assisting in

the implementation and monitoring of completed reviews

- Managing the Scrutiny member development programme.
- Despatching agendas for Scrutiny Committee meetings a minimum of 4 working days prior to the meeting.

For more information on scrutiny in Carmarthenshire including work programmes, task and finish reports and annual reports, visit the County Council's website at:

www.carmarthenshire.gov.uk/scrutiny

To contact the Democratic Services Unit, please call 01267 224028 or email:

scrutiny@carmarthenshire.gov.uk

Committee Member Attendance

Attendance by members of the Social Care & Health Scrutiny Committee during the 2015/16 year is shown in the table below. A total of 8 meetings were held between May 2015 and April 2016:

Scrutiny Committee Member	No. of meetings attended
Cllr. Sue Allen	8
Cllr. Siân Caiach	6
Cllr. Ieuan Wyn Davies	7
Cllr. Sharen Davies (<i>until 20th May 2015</i>)*	0
Cllr. Tom T. Defis	7
Cllr. Penny Edwards (<i>until 13th January 2016</i>)**	5
Cllr. Hazel Evans (<i>until 20th May 2015</i>)***	0
Cllr. Tyssul Evans (<i>as of 20th May 2015</i>)***	7
Cllr. Irfon Jones	6
Cllr. Roy Llewellyn	4
Cllr. Kevin Madge (<i>as of 20th May 2015</i>)*	5
Cllr. Eryl Morgan	6
Cllr. Louvain Roberts (<i>18th May and again as of 13th January 2016</i>)**	0
Cllr. Edward Thomas	6
Cllr. Gwyneth Thomas	8
Cllr. Jan Williams	5
Cllr. Joy S. Williams	6

Substitutes	No. of meetings attended
Cllr. Mansel Charles	1
Cllr. Deryk Cundy	1
Cllr. Wyn Evans	1
Cllr. Ken Howell	1
Cllr. Peter Hughes-Griffiths	1
Cllr. John James	3
Cllr. Jean Lewis	2
Cllr. Hugh Richards	1
Cllr. Louvain Roberts	2
Cllr. Siân Thomas	1

Executive Board Member	No. of meetings attended
Cllr. Linda Evans (Housing)	1
Cllr. Jane Tremlett (Social Care & Health)	7

Attendance by members of the Social Care & Health Scrutiny Committee at joint meetings during the 2015/16 year, is shown in the table below. The Social Care & Health Scrutiny Committee held 3 joint meetings between May 2015 and April 2016.

Committee Member	Joint E&C (i)	Joint Community	Joint E&C (ii)
Cllr. Sue Allen	1	1	0
Cllr. Siân Caiach	1	1	0
Cllr. Ieuan Wyn Davies	0	1	0
Cllr. Sharen Davies	1	N/A	N/A
Cllr. Tom T. Defis	0	1	1
Cllr. Penny Edwards	0	1	1
Cllr. Hazel Evans	1	N/A	N/A
Cllr. Tyssul Evans	N/A	1	1
Cllr. Irfon Jones	1	0	0
Cllr. Roy Llewellyn	0	0	1
Cllr. Kevin Madge	N/A	1	1
Cllr. Eryl Morgan	1	0	1
Cllr. Louvain Roberts	1	N/A	N/A
Cllr. Edward Thomas	1	1	0
Cllr. Gwyneth Thomas	1	1	1
Cllr. Jan Williams	1	0	0
Cllr. Joy S. Williams	1	1	1

Substitutes	Joint E&C (i)	Joint Community	Joint E&C (ii)
Cllr. Peter Cooper		1	
Cllr. John James		1	

Executive Board Members	Joint E&C (i)	Joint Community	Joint E&C (ii)
Cllr. Linda Evans (Housing)		1	
Cllr. Gareth Jones (Education & Children)			1
Cllr. Jane Tremlett (Social Care & Health)	1	1	1

Glossary of Terms

CSSIW - Care & Social Services Wales'

FWP - Forward Work Programme

ICF - Intermediate Care Fund

MWWHSCC - Mid & West Wales Health and Social Care Collaborative

NPS - National Procurement Service

RPB - Regional Partnership Board

TOCALs - Transfer of Care Advice and Liaison Service

WG - Welsh Government

Changes to committee membership during 2015/16 (see page 20)

* Following Carmarthenshire County Council's Annual General Meeting on 20th May 2015, Councillor Kevin Madge replaced Councillor Sharen Davies as a member of the Committee.

** Following Carmarthenshire County Council's Annual General Meeting on 20th May 2015, Councillor Penny Edwards replaced Councillor Louvain Roberts as a member of the Committee. However, following the County Council meeting on the 13th January 2016, Councillor Roberts replaced Councillor Edwards as a member of the Committee.

*** Following Carmarthenshire County Council's Annual General Meeting on 20th May 2015, Councillor Tyssul Evans replaced Councillor Hazel Evans as a member of the Committee.

**JOINT EDUCATION & CHILDREN AND SOCIAL CARE &
HEALTH SCRUTINY COMMITTEE
23rd MAY 2016**

Present: Councillor G. Thomas (Chair)

Education & Children

Councillors C.A. Campbell, J.M. Charles, I.W. Davies, W.G. Hopkins, P. Hughes-Griffiths, J.D. James, M.J.A. Lewis, D.W.H. Richards, T. Theophilus, J.E. Williams

**Mrs. V. Kenny – Roman Catholic Church Representative
Mrs. E. Heyes – Parent Governor Member for Llanelli Area
Mrs. K. Hill – Parent Governor Member for Dinefwr Area
Mrs. A. Pickles – Parent Governor Member for Carmarthen Area**

Social Care & Health

Councillors S.M. Caiach, W.T. Evans, H.I. Jones, K. Madge, E. Morgan, E.G. Thomas, J.S. Williams

Also in attendance:

**Councillor G.O. Jones – Executive Board Member for Education & Children
Councillor J. Tremlett – Executive Board Member for Social Care & Health**

The following officers were in attendance:

**Mr. J. Morgan – Director of Community Services
Mr. R. Sully – Director of Education & Children
Mr. G. Morgans – Chief Education Officer / Head of Education Services
Mr. A. Rees – Head of Learner Programmes
Mr. S. Smith – Head of Children's Services
Mrs. H. Smith – Executive Support Manager (Communities)
Mr. M. Hughes – Democratic Services Officer**

Present as an observer:

Ms. L.J. Morris – Senior Press Officer

Venue: County Hall Chamber, Carmarthen (2:00 – 2:45pm)

1. TO APPOINT A CHAIR FOR THE MEETING

It was **UNANIMOUSLY RESOLVED** to appoint Councillor G. Thomas as Chair for the meeting.

**JOINT EDUCATION & CHILDREN AND SOCIAL CARE &
HEALTH SCRUTINY COMMITTEE
23rd MAY 2016**

2. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors S.M. Allen, D.J.R. Bartlett, D.J.R. Llewellyn, J. Williams and Canon B. Witt.

3. DECLARATIONS OF PERSONAL INTEREST

Councillor	Minute Item(s)	Nature of Interest
Councillor K. Madge	Item 6	His daughter works in Social Care Services.
Councillor E. Morgan	Item 6	His daughter is a staff nurse in Mental Health Services.

4. DECLARATION OF PROHIBITED PARTY WHIPS

There were no declarations of party whips.

5. PUBLIC QUESTIONS

No public questions were received.

6. DRAFT ANNUAL REPORT OF THE STATUTORY DIRECTOR OF SOCIAL SERVICES ON THE EFFECTIVENESS OF SOCIAL CARE SERVICES IN CARMARTHENSHIRE 2015/16

Councillor K. Madge declared an interest in that his daughter works in Social Care Services.

Councillor E. Morgan declared an interest in that his daughter is a staff nurse in Mental Health Services.

The Director of Community Services presented his annual report on the effectiveness of the Social Care Services in the county. Members considered the report which gave an overview of the progress made on areas identified for improvement in last year's report and highlights those areas to be developed in the current year. Members also noted that there was a statutory requirement for the Director of Social Services to report annually to the Council on the delivery, performance and risks as well as plans for the improvement of the whole range of Social Services.

JOINT EDUCATION & CHILDREN AND SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

23rd MAY 2016

The Director of Community Services noted that he considered the presentation of this report to scrutiny members as an important element within the development of the final document. He reminded members of both Committees that this draft report provided them with the opportunity to question the content and gave him an opportunity, as the Statutory Director for Social Services, to consider any comments elected members might have.

The following issues were discussed during consideration of the report:

It was asked whether any studies on the impact of population movements on health and social care services had been undertaken (e.g. a resident of another county receiving care in a Carmarthenshire hospital or vice-versa). The Director of Community Services informed members that whilst such instances were not recorded in the Authority's statistics, they did impact in terms of adding pressure to the care system. However, he added that no new or significant trends had emerged from the population profile and census data used during the past year. However, officers had undertaken some work in relation to looked after children from other local authority areas being moved to Carmarthenshire, due to the pressure that such movements placed on the Authority's services and in particular, the County's schools. The Director of Education & Children informed the members that numbers were volatile and that these figures were monitored on a regular basis by officers from the Authority alongside colleagues in the Hywel Dda Health Board. He acknowledged that there were large numbers of looked after children residing in the County but that the report highlighted the good work being done in this complex and challenging area.

It was asked whether the numbers of children moving into the County was due to the quality of the services provided by the Authority. The Director of Community Services noted that there was limited evidence to suggest that families moved nearer schools with good disability services/centres but there was no evidence of substantial movements of children into specific catchment areas.

Reference was made to travelling times of staff in rural areas and it was asked whether this was now taken into account in terms of their work hours and salaries. The Director of Community Services informed the members that payment for domiciliary care workers was for the number of hours worked and this included travelling time. There had been a problem with a previous arrangement but this had now been dealt with as part of the new re-commissioned service. He stated that the Authority did struggle to complete care packages in more rural areas via the independent sector which is why the Authority's domiciliary care service had been retained in order to cover for arrangements that could not be met by the independent or private sector.

The proactive work of the Authority in conjunction with the Health Board in bringing the budget under control was welcomed and it was asked whether any additional costs had been experienced due to the introduction of the Social Services and Well-being (Wales) Act. It was also asked whether the recent milder winters had helped ease the financial pressure on the services. The Director of Community Services noted that the services were facing the same relentless pressures all year round

**JOINT EDUCATION & CHILDREN AND SOCIAL CARE &
HEALTH SCRUTINY COMMITTEE
23rd MAY 2016**

and that the winter pressures were something of a misnomer. He reminded members that the budget for this year had reduced once again and this only added to the problem of providing and maintaining the various services. The Director of Education & Children noted that there were pressure points and referred to the 'When I'm ready' scheme which had been introduced as part of the new Act. This gave children in care the statutory right to remain with foster carers beyond the age of 18, subject to meeting certain criteria such as remaining in some form of full-time education and so on.

Members welcomed the comprehensive report which showed the achievements across the services as well the challenges and priorities for the future. They requested that both committees' appreciation be relayed to officers in the relevant departments for their hard work.

It was **UNANIMOUSLY RESOLVED** to endorse the report to the Executive Board.

SIGNED: _____ (Chair)

DATE: _____

MONDAY, 16TH MAY, 2016

PRESENT: Councillor G. Thomas [Chair]

Councillors:

S.M. Allen, T. Bowen (In place of E.G. Thomas), S.M. Caiach, I.W. Davies, W.T. Evans, H.I. Jones, D.J.R. Llewellyn, K. Madge, E. Morgan and J.S. Williams

Also in attendance:

Councillor J. Tremlett - Executive Board Member for Social Care & Health

The following officers were in attendance:

Mr J. Morgan - Director of Community Services
 Mr M. Evans - Senior Manager MH&LD Services
 Mrs J. Wilkinson - Locality Manager
 Mrs M. Evans Thomas - Democratic Services Officer

In attendance from the Hywel Dda Health Board for item 5:

Ms J. Denley - Assistant Director of Mental Health & Learning Disabilities
 Mr T. Alexander - Service Transformation & Partnerships Manager

Chamber, 3 Spilman Street, Carmarthen : 10.00 - 11.30 am.

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors B.A.L. Roberts, E.G. Thomas and J. Williams and from Councillor L.D. Evans, Executive Board Member for Housing.

2. DECLARATIONS OF PERSONAL INTERESTS

Councillor	Minute Item(s)	Nature of Interest
Councillor K. Madge	Items 5 and 6	Daughter works in social care
Councillor E. Morgan	Items 5 and 6	Daughter is a community psychiatric nurse.

3. DECLARATION OF PROHIBITED PARTY WHIPS

There were no declarations of prohibited party whips.

4. PUBLIC QUESTIONS (NONE RECEIVED)

The Chair advised that no public questions had been received.

5. TOGETHER FOR MENTAL HEALTH: ANNUAL REPORT FOR 2014/15

[NOTE: Councillors K. Madge and E. Morgan had earlier declared an interest in this item.]

The Committee was reminded that in October 2012 the Welsh Government launched Together for Mental Health, a strategy for mental health and wellbeing in Wales. Local Mental Health Partnership Boards were established based upon Health Board footprints and each local area produces its own annual report, which is submitted to the Welsh Government.

The Committee considered a report reviewing progress made in 2014/15 against the following 6 high level priorities which were agreed for the Hywel Dda region:-

- To ensure that people of all ages are better informed about mental health and mental illness;
- To ensure that services are based on a recovery and re-ablement approach;
- To improve families'/communities' mental health and well-being;
- To further reduce levels of suicide and self-harm;
- To ensure that there is a concerted effort to reduce the stigma and discrimination faced by people with mental health problems;
- To ensure that service users, their families and carers are involved in service development.

The following issues were raised on the report:-

- Concern was expressed that the circumstances which contribute to depression e.g. benefit cuts, unemployment are getting worse;
- With regard to those people experiencing problems with substance abuse, concern was expressed that there are no detox facilities available in the county. The Committee was advised that detox support now takes place in the individual's own home where they are able to receive support from their family and the community;
- In response to a question as to what the Council should be doing to help in this regard, the Committee was advised that the Council needs to build on the services already being provided and the importance of early intervention was again emphasised;
- Concern was expressed over the issue of self-harm and the link with exam stress and the Committee was informed that a lot of work is being done in schools around this issue including engagement with school nurses.

RESOLVED that the report be received.

6. COMMUNITY RESILIENCE IN CARMARTHENSHIRE

[NOTE: Councillors K. Madge and E. Morgan had earlier declared an interest in this item.]

The Committee received for consideration a report on community resilience and

why it is important in supporting the health and wellbeing of the residents of Carmarthenshire. The report outlined the priorities for community resilience activities, the work being undertaken to support this agenda and future intentions.

The following issue was raised on the report:-

- Reference was made to the elderly who are unable to maintain their gardens and fall prey to unscrupulous callers who overcharge for doing the work. The Committee was informed that the Authority's Trading Standards Division has done a lot of work in this respect in relation to fraud prevention and protecting the vulnerable.

RESOLVED

6.1 that the report be received;

6.2 that the Committee receive a report at a future meeting on the Trading Standards Division's initiatives for the protection of the elderly and vulnerable.

7. SOCIAL CARE & HEALTH SCRUTINY COMMITTEE FORWARD WORK PROGRAMME 2016/17

The Committee considered its Forward Work Programme for 2016/17, which had been developed following the Committee's informal planning session held in April 2016.

The Council's Constitution requires Scrutiny Committees to develop and publish annual forward work programmes that identify issues and reports to be considered during the course of the municipal year.

It was noted that the date of the December meeting had been moved from the 15th to the 12th.

RESOLVED that the Forward Work Programme for 2016/7 be endorsed

8. EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORT

The Committee noted the reasons for the non-submission of the Welsh Language in Social Care Services for Older People report.

RESOLVED that the explanation for the non-submission be noted.

CHAIR

DATE

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WEDNESDAY, 15TH JUNE, 2016

PRESENT: Councillor G. Thomas [Chair]

Councillors:

S.M. Allen, I.W. Davies, W.T. Evans, P. Hughes-Griffiths (In place of D.J.R. Llewellyn), H.I. Jones, K. Madge, E. Morgan, B.A.L. Roberts, E.G. Thomas, J. Williams and J.S. Williams

Also in attendance:

Councillor J. Tremlett, Executive Board Member for Social Care & Health

The following officers were in attendance:

Ms R. Dawson - Head of Integrated Services
 Ms A. Bracey - Head of Mental Health & Learning Disability
 Ms C. Harrison - Head of Strategic Joint Commissioning
 Mr J. Rees - Joint Carers Development Officer
 Ms Silvana Sauro - Performance Review Officer
 Mr D. Eldred - Group Accountant
 Mrs M. Evans Thomas - Democratic Services Officer

Chamber, County Hall, Carmarthen : 10.00 a.m. - 12.45 p.m.

1. APOLOGIES AND OTHER MATTERS

Apologies for absence were received from Councillors S.M. Caiach, T.T. Defis and D.J.R. Llewellyn.

The Chair welcomed back to the Chamber Councillors B.A.L. Roberts and J. Williams who had been in hospital.

2. DECLARATIONS OF PERSONAL INTERESTS

Councillor	Minute Item(s)	Nature of Interest
Councillor H.I. Jones	Item 6 – Unpaid Carers	Granddaughter works in Prince Philip Hospital. Daughter-in-law is a foster carer in Children’s Services.
Councillor K. Madge	Item 6 – Unpaid Carers	Daughter works in Social Services. Wife works in Amman Valley Hospital.
Councillor E. Morgan	Item 6 – Unpaid Carers	Daughter is a staff nurse.
Councillor J. Williams	Item 6 – Unpaid Carers	She is an unpaid carer for her husband.

3. DECLARATION OF PROHIBITED PARTY WHIPS

There were no declarations of prohibited party whips.

4. PUBLIC QUESTIONS

The Chair advised that no public questions had been received.

5. FORTHCOMING ITEMS

RESOLVED that the list of forthcoming items to be considered at the next scheduled meeting to be held on Tuesday, 20th September, 2016 be noted.

6. UNPAID CARERS

[NOTE: Councillors H.I. Jones, K. Madge, E. Morgan and J. Williams had earlier declared an interest in this item.]

The Committee considered a report and received a presentation providing an update on the work that is ongoing in the county to support unpaid carers.

There are 24,000 unpaid carers in Carmarthenshire with almost 10,000 of them caring for up to or over 50 hours every week. The contribution to the local economy in the region is substantial.

A regional work stream developed under the Information and Consultation Strategy for Carers (commonly referred to as the Carers Measure) has been ongoing for three years with the strategy reaching its final term in 2016. Ongoing funding to assist the transfer of the strategic initiatives to the new Social Services and Wellbeing Act has been provided by the Welsh Government for a further two years at a slightly reduced rate (5% less per annum). This funding will be mostly utilised to deliver the ongoing work of the Investors in Carers Programme.

In line with the requirement to produce an annual report on the region's progress and delivery of the Carers Measure, the Committee was requested to endorse the draft Carers Measure Annual Report for submission to the Welsh Government.

In Carmarthenshire a Carers Action Plan was launched in late 2014 which targets activity in relation to the National Carers Strategy. Carers Health and Wellbeing, Carers and Employment, A Life Beyond Caring, young Carers and Young Adult Carers were themes therein and the Committee considered a monitoring report covering each activity stream.

The Committee also considered the Carmarthenshire Strategic Partnership Board for Carers Annual Report 2015/16.

It was noted that not recognising or support unpaid carers could lead to the following outcomes:-

- a decline in the numbers of carers/family members prepared to take on a caring role;
- poor health outcomes for citizens with a caring role;

- contravention the Human Rights and the Equalities Act.

These outcomes may result in increased costs to health and social care budgets.

The following issues were raised on the report:-

- concern was expressed that the Welsh Government needs to realise that funding must continue and it was suggested that approaches be made to Assembly Members in the Dyfed Powys area highlighting these concerns;
- in response to a question asking what payment is available for unpaid carers, the Committee was advised that Disability Allowance is the main benefit payable, however, that stops beyond retirement age, which unfortunately is when caring starts for some people. The issue of payment for young carers was very difficult because you cannot legally start work until you are 16 so officers were looking at time banking in that respect;
- reference was made to the importance of linking this issue with housing as a lot of elderly people live in accommodation which is unsuitable but as adaptations are means tested they could be very expensive. The need for such suitable housing to have good transport links was also stressed. The Head of Integrated Services agreed that the Authority needs to be more robust in supporting adults with housing and transport needs and officers were in the process of preparing a report on these issues for consideration by the Committee at a future date.

RESOLVED

6.1 that the report be received;

6.2 that the Carers Measure Annual Report be endorsed for submission to the Welsh Government;

6.3 that the Executive Board Member for Social Care and Health be requested to contact all Assembly Members in the Dyfed Powys area to voice the Committee's concerns over funding and asking them to put pressure on the Welsh Government regarding payments for carers.

7. REVENUE & CAPITAL BUDGET MONITORING REPORT 2015/16

The Committee considered the Revenue & Capital Budget Monitoring Reports relating to the Social Care & Health Service which provided a near actual financial position in respect of the 2015/16 financial year.

The Social Care & Health Service was projecting an underspend of £115k on the Revenue Budget at the year end and a net variance of -£231k against the 2015/16 approved Capital Budget.

RESOLVED that the report be received.

8. DRAFT ANNUAL REPORT (2015/16) AND IMPROVEMENT PLAN (2016/17)

In line with the requirements of the Local Government (Wales) Measure the Authority must publish an Improvement Plan as soon as reasonably practicable after the start of the financial year and it must also publish an Annual Report on past performance by the end of October each year.

The Authority combines these two documents which enabled the previous year's results to be evaluated and future outcomes to be agreed. Combining both in a single document was seen as good practice by regulators.

The Committee proceeded to consider a report which included extracts relevant to the Social Care and Health Scrutiny Committee.

The following issues were raised during consideration of the report:-

- it was pleasing to see that the delayed transfer of care (DToC) figure has come down and concern was expressed that a lack of carers was a contributing factor to these delays. The Head of Integrated Services explained that there were other issues to consider and not just the DToC figure e.g. some elderly/frail people may have many problems which require a lot of intervention to get them back into a "safe" position. She added that she is held to account by the Chief Operating Officer of the LHB to reduce this level;
- concern was expressed that the issue of DToC needs to be addressed over the next few weeks as by then winter will be fast approaching. It was suggested that a letter be sent to the new Assembly Member for Health, Wellbeing and Sport expressing the Committee's concern that the NHS system does not work in its current form, especially with regard to frail/elderly patients and getting them back to functional stability.

RESOLVED

8.1 that the report be received;

8.2 that the Executive Board Member for Social Care and Health be requested to write to the Assembly Member for Health, Wellbeing and Sport expressing the Committee's concerns over the fact that the NHS system does not work in its current form, especially for frail/elderly patients and getting them back to functional stability.

9. END OF YEAR PERFORMANCE MANAGEMENT REPORT - 1ST APRIL 2015 TO 31ST MARCH 2016

The Committee considered the End of Year Performance Management Report which outlined the end of year position in relation to performance monitoring for the services within its remit for the 2015/16 financial year.

The following issues were raised on the report:-

- the Committee extended its congratulations to the Transfer of Care and Advice and Liaison Service (TOCALs) team on winning several awards recently;
- asked if there was any progress on Deprivation of Liberty Safeguards

(DOLS), the Committee was informed that an update report would be presented to Committee at the September meeting.

RESOLVED

9.1 that the report be received;

9.2 that a letter be sent to the TOCALs team on behalf of the Committee, congratulating them on their success in winning several awards recently.

10. SOCIAL CARE & HEALTH SCRUTINY COMMITTEE ACTIONS AND REFERRALS UPDATE

RESOLVED that the update report detailing progress in relation to actions, requests and referrals emerging from previous meetings, be received.

CHAIR

DATE

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